Department of Human Services
Division of Disability Services
New Jersey RESOURCES
2013
Dear Reader,

I take this opportunity to present the Resources 2013 directory, the thirteenth annual edition published by the New Jersey Department of Human Services’ Division of Disability Services (DDS). This publication continues to be one of our department’s most sought after resources for people with disabilities, their family members and advocates because of its comprehensive, statewide directory of programs and services.

DDS has successfully provided this consumer friendly, useful tool, which identifies all levels of government, community organizations and professionals working to assist people with disabilities. The publication provides access to up-to-date information that individuals with disabilities, along with their families, may need to flourish in their physical, professional and recreational lives.

As in previous years, this publication also is made available online so that individuals and agencies can access just the services they need and can make copies only as necessary. The website is www.state.nj.us/humanservices/dds.

A certified Information and Referral Specialist also can be reached to discuss any individual concerns, problems or issues, and can provide direct assistance by phone at 1-888-285-3036 (toll free).

As always, your comments and suggestions are welcome.

Regards,

Jennifer Velez
Commissioner
Resources 2013 provides easy access to information about programs and services available for residents living and working with disabilities, and for families, advocates and professional communities working to assist people with disabilities. The New Jersey Department of Human Services’ (DHS) Division of Disability Services developed this directory, and encourages you to contact the Division if you have any questions or difficulty using it.

**REPORTING CORRECTIONS AND UPDATES**

The programs and agencies listed in this directory are asked to report any information changes as quickly as possible.

Submit changes to: Dianna Maurone  
Dianna.Maurone@dhs.state.nj.us

**NEED ADDITIONAL ASSISTANCE?**

Should you require additional or updated information, please call the Division of Disability Services at 1-888-285-3036, and ask to speak to an Information and Referral Specialist.

**DISCLAIMER**

The Division of Disability Services reserves the right to publish items selectively, as space permits. Listed items are not necessarily under the jurisdiction of the Department of Human Services, and their listing does not imply program endorsement.

**DIVISION OF DISABILITY SERVICES**  
(888) 285-3036  
**CONTACT INFORMATION**

Joseph M. Amoroso, Director

**MAILING ADDRESS:** PO Box 705, Trenton, NJ 08625-0705  
**TELEPHONE:** (888) 285-3036 (Toll-Free)  
**FAX:** (609) 631-4365  
**TDD:** (609) 631-4364  
**INTERNET:** www.state.nj.us/humanservices/dds

**EDITOR’S NOTE**

Under New Jersey’s recently approved Comprehensive Medicaid Waiver, all long-term care (LTC) services for seniors and individuals with physical disabilities, including Home and Community Based and Nursing Facility Services, will be administered by contracted managed care organizations (MCO’s) in 2014. This move to managed care, known as Managed Long Term Services and Supports (MLTSS), is motivated by a desire to reduce inefficiencies and provide coordinated care in the LTC system. Programs and services to be transitioned to managed care with the implementation of MLTSS have been identified with an asterisk (*) in this guide. Should you have questions or require further assistance regarding these changes, please contact the Division of Disability Services at 1-888-285-3036.
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O FFICE OF HOME AN D COMMU NITY SERVI CES

The Office of Home and Community Services is responsible for the administration of three Medicaid Waiver Programs* serving people with disabilities and is assisting with the transition of Medicaid Personal Care Assistant (PCA) Services to the managed health care model.

TRAUMATIC B RAIN INJURY (TBI) W AIVER *
The TBI Waiver serves people between 21 and 64 who have acquired a brain injury. People in the program receive full Medicaid benefits plus additional services including case management, structured day program, neuropsychology, community residential services, night supervision, respite care and cognitive therapy.

AIDS COMMUNITY CARE ALTERNATIVES PROGRAM (ACCAP) W AIVER *
The ACCAP Waiver serves people with AIDS of any age and children up to age 13 who are HIV positive. It provides full Medicaid benefits plus case management, private-duty nursing, medical day care, expanded personal care assistant services, certain narcotic and drug abuse treatments and hospice care.

COMMUNITY RESOURCES FOR PEOPLE W ITH DISABIL ITIES (CRPD) W AIVER *
All individuals served under this waiver must meet, at a minimum, the “nursing facility level of care,” be financially eligible for Medicaid waiver coverage, and require the services offered under the waiver. The waiver is open to individuals with disabilities of all ages. Individuals in the CRPD Waiver Program receive case management for all Medicaid State Plan services. Individuals meeting specific clinical criteria can receive private duty nursing services up to 16 hours per day.

MEDIC AID PERSONAL C ARE A SSISTANT (PCA) S ERVICES
Personal Care Assistant Services (PCA) are available statewide and reimbursed by the New Jersey Medicaid Program for adults and children who are eligible for Medicaid services in the community. The purpose of personal care is to accommodate long-term chronic care as provided under Medicaid’s home health program. PCA services are health-related tasks performed by qualified staff in an eligible beneficiary’s home or workplace, not to exceed 40 hours per week, based on clinical assessment and prior authorization. DDS is no longer administering this program directly but is assisting program recipients with the transition to managed health care and technical assistance.
COMMUNITY DISCHARGE INITIATIVE
DDS has expanded the mission of the Office of Home and Community Services to include community discharge. Staff will assist individuals who have expressed a desire to return to the community to make attainable discharge plans and identify supports and resources.

SPECIAL PROJECTS AND INITIATIVES

NJ WorkAbility
The WorkAbility program offers people with disabilities who are working, and whose income would otherwise make them ineligible for Medicaid, the opportunity to pay a small premium and receive full NJ Medicaid coverage. People with disabilities who are employed and are between the ages of 16 to 64 can qualify for the program with an annual gross earned income of up to approximately $58,236. (See Page 47)

Senior Community Independent Living Services Program (SCILS)
In collaboration with the Commission for the Blind and Visually Impaired (CBVI), DDS now is administering the SCILS program. SCILS matches seniors that have significant vision impairment with caring compassionate volunteers. These volunteers provide support, assistance and friendship to participants living in the community. Participants can expect their volunteer to spend one to two hours weekly, assisting with various activities such as: reading the mail, running errands, driving to medical appointments, writing letters, helping with grocery shopping and companionship.

Personal Assistance Services Program (PASP)
The Personal Assistance Services Program (PASP) is a supplemental, personal care program designed for New Jersey residents, ages 18 to 70, who have a permanent physical disability; are capable of directing their own services; and are either employed, preparing for employment, involved in community volunteer work, or attending school. PASP allows consumers to receive up to 40 hours of service per week, therefore enabling them to maintain their independence in the community. Personal assistants help with such tasks as light housekeeping, bathing, dressing, meal preparation, shopping, driving or using public transportation. (See Page 49)

Personal Preference Program (PPP): New Jersey Cash and Counseling Program
This service allows Medicaid recipients who are eligible for Medicaid PCA services to direct their own care. Through use of a monthly cash allowance, participants work with a consultant to develop a cash management plan by which they decide the services needed and the individuals and/or agencies to provide the identified services. The program requires greater consumer responsibility but offers participants greater control, flexibility and choice. (See Page 49)

Realignment of Self Determination
DDS has been assigned the project of realigning the Self Determination program in accordance with New Jersey’s recently approved Comprehensive Medicaid Waiver.

Disability Health and Wellness Initiatives
This project involves health promotion and prevention of secondary conditions for people with disabilities. In addition, it works to improve state surveillance activities, conduct health promotion interventions and facilitate partnerships between state and research or service-based agencies.

Benefits to Work Calculator
This website is a helpful tool to show how Social Security benefits may change if you take a job. This site is designed to assist job seekers aged 18 to 64. To access the calculator, go to www.njdb101.org.

Statutory Advisory Boards and Councils

NJ Advisory Council on Traumatic Brain Injury
The Division of Disability Services, as the state’s designated lead agency for brain injury services, serves as staff to the NJ Advisory Council on Traumatic Brain Injury. The Council, mandated under PL 2001, Chapter 332, is composed of 26 members and holds quarterly public meetings, advising the Department of Human Services on matters related to brain injury services.

Personal Assistance Services Advisory Council
The Personal Assistance Services Program (PASP), under the supervision of the New Jersey Department of Human Services’ Division of Disability Services, is required by law to have a statewide PASP Advisory Council. The PASP Advisory Council provides a means for consumers to express opinions and views that will affect the quality of personal assistance in New Jersey. The PASP Advisory Council reviews and evaluates the effectiveness of the program, and makes recommendations to improve the overall program statewide.

Employment First Tool Kit
Need more information on disability employment in NJ?
Visit:
http://www.state.nj.us/humanservices/disabilityemployment.html
STATE GOVERNMENT AGENCIES

The Office of the Governor, along with the state departments, are listed below. Detailed information on agencies that specifically address the concerns of people with disabilities can be found in the subsequent sections of the directory.

OFFICE OF THE GOVERNOR
Telephone: (609) 292-6000
FAX: (609) 292-3454
Honorable Chris Christie, Governor
Honorable Kim Guadagno, Lt. Governor
State of New Jersey
State of New Jersey Homepage
www.state.nj.us
www.nj.gov

DEPARTMENTS

DEPARTMENT OF AGRICULTURE
Tel: (609) 292-3976 FAX: (609) 292-3978

DEPARTMENT OF BANKING & INSURANCE
Tel: (609) 292-7272 FAX: (609) 777-0508

DEPARTMENT OF CHILDREN & FAMILIES
Tel: (609) 984-4500 FAX: (609) 341-2088

DEPARTMENT OF COMMUNITY AFFAIRS
Tel: (609) 292-6420 FAX: (609) 984-6696

DEPARTMENT OF CORRECTIONS
Tel: (609) 292-4036 FAX: (609) 292-9083

DEPARTMENT OF EDUCATION
Tel: (609) 292-4469 FAX: (609) 777-4099

DEPARTMENT OF ENVIRONMENTAL PROTECTION
Tel: (609) 292-2885 FAX: (609) 292-7695

DEPARTMENT OF HEALTH
Tel: (800) 367-6543 FAX: (609) 292-0053
(609) 292-7837

DEPARTMENT OF HUMAN SERVICES
Tel: (609) 292-3717 FAX: (609) 292-3824

DEPARTMENT OF LABOR & WORKFORCE DEVELOPMENT
Tel: (609) 292-2323 FAX: (609) 633-9271

DEPARTMENT OF LAW & PUBLIC SAFETY
Tel: (609) 292-4925 FAX: (609) 292-3508

DEPARTMENT OF MILITARY & VETERAN’S AFFAIRS
Tel: (609) 530-6957 FAX: (609) 530-7191

DEPARTMENT OF THE SECRETARY OF STATE
Tel: (609) 984-1900 FAX: (609) 777-1764

DEPARTMENT OF TRANSPORTATION
Tel: (609) 530-2000 FAX: (609) 530-2919

DEPARTMENT OF THE TREASURY
Tel: (609) 292-6748 FAX: (609) 984-3888

NJ Homeland Security
www.njhomelandsecurity.gov
866-4-SAFE-NJ

NJ State Police
www.njsp.org

NJ Office of Emergency Management
www.state.nj.us/njoem
609-882-2000
(for emergencies, call “911”)

Office of Legislative Services
800-792-8630

DID YOU KNOW?
The NJ Special Needs Registry collects information emergency responders will need to help locate and evacuate people with special needs during an emergency. The registry is completely voluntary and does not disclose your information to anyone outside of the immediate emergency response community.

To register go to: www.registerready.nj.gov or call 211.

See page 57 for more on disaster preparedness for people with disabilities
FEDERALLY MANDATED DEVELOPMENTAL DISABILITY AGENCIES

NEW JERSEY COUNCIL ON DEVELOPMENTAL DISABILITIES
The New Jersey Council on Developmental Disabilities is New Jersey’s planning body for developmental disabilities issues. Members are appointed by the governor and approved by the New Jersey Senate. The Council include people with developmental disabilities and parents or guardians; non-governmental service providers; and representatives from state agencies that provide services to people with developmental disabilities and to their families.

The Council develops and monitors the State Plan for Services to People with Developmental Disabilities, administers the federally assisted Basic State Grant Program, and publishes People With Disabilities and Families magazine.

New Jersey Council on Developmental Disabilities
PO Box 700
Trenton, NJ 08625-0700
Telephone: (800) 792-8858 (toll free)
(609) 292-3745
TDD: (609) 777-3238
FAX: (609) 292-7114
Alison Lozano, Ph.D., Executive Director
www.njddc.org

DISABILITY RIGHTS NEW JERSEY
Disability Rights New Jersey (DRNJ) is a non-profit consumer-directed organization that serves as New Jersey’s federally funded agency for people with disabilities.

The program was established to advocate the rights of citizens with disabilities in the areas of guardianship, habilitation, medical treatment, education, employment, protection from harm, transportation, and other civil rights. It provides legal services and responds to complaints from individuals and their families, as well as from community groups. It also provides training for people with disabilities and their families to assist them to advocate for themselves.

In 1997, DRNJ assumed administration of the federally funded New Jersey Technology Assistive Resource Program (TARP), now known as the Assistive Technology Advocacy Center (ATAC), which works to make assistive devices and services more accessible to consumers.

Disability Rights New Jersey
210 South Broad Street, 3rd Floor
Trenton, NJ 08608
Telephone: (609) 292-9742
Toll Free: (800) 922-7233
TDD: (609) 633-7106
FAX: (609) 777-0187
Joseph B. Young, Esq., Executive Director
www.drnj.org

DISABILITY RIGHTS NEW JERSEY AT A GLANCE
- Protection and Advocacy for Persons with Developmental Disabilities (PADD)
- Protection and Advocacy for Individuals with Mental Illness (PAIMI)
- Protection and Advocacy of Individual Rights (PAIR)
- Client Assistance Program (CAP)
- Protection and Advocacy for Assistive Technology (PAAT)
- Healthcare Consumer Assistance Program (HCCAP)
- Assistive Technology Advocacy Center (ATAC)
- Protection and Advocacy for Individuals with Traumatic Brain Injury
- Protection and Advocacy for Beneficiaries of Social Security (PABSS)
- Protection and Advocacy for Voter Access (PAVA)

For Information: (800) 922-7233
KEYS TO SUCCESSFUL SELF-ADVOCACY

- **Make sure you have an accurate understanding of what is needed** - When advocating for equipment or services, make sure you have all the details and product information. If insurance is being used, ask if there are preset guidelines or requisite information. This will save time during the application process.

- **Be prepared to assist professionals who may have limited experience** - Your family doctor may be great, but he or she may have little or no experience in writing prescriptions for wheelchairs. Add your productive two-cents by discussing your needs, and giving as much detail as possible about what you are looking for. Some consumers prefer to use agencies for equipment and service evaluations before approaching a doctor for authorization.

- **Understand your insurance benefits** - Review the terms of each program and policy. Pay careful attention to co-pays, service limits, replacement, and equipment ownership. These issues become especially important for parents with children, who will outgrow equipment, or whose functional abilities may change with time. Remember, you may always appeal an insurance company’s decision in the event of a denial, even an HMO.

- **Seek help from others who have succeeded** - Peer support is the greatest tool to an advocate. The information that you get from peers can be priceless. Learn from those who have done it before.

- **Keep accurate notes** - Include dates, all contact names, and phone numbers.

- **Find the line between advocacy and aggression** - Successful advocates let the system work for them. Allow professionals to do their jobs. Stay vigilant, but don’t be a pest.

- **Be prepared to wait** - Most agencies have waiting lists, processing periods, and lots of paperwork to be done. This takes time, so be prepared for some delays.
DEPARTMENT OF HUMAN SERVICES
DHS provides support services for people with disabilities, seniors, individuals and families with low incomes; people with mental illnesses, people with addictions, people who are blind, visually impaired, deaf, hard of hearing, or deaf-blind; parents needing child care services, child support and/or healthcare for their children; and families facing catastrophic medical expenses for their children.

COMMISSION FOR THE BLIND AND VISUALLY IMPAIRED (CBVI)
The Commission for the Blind and Visually Impaired (CBVI), established in 1910, is one of the oldest, continually operating agencies in New Jersey state government. It provides a wide range of educational services for children, vocational rehabilitation services for older teens and adults, and independent living services for people of all ages in New Jersey who are blind or visually impaired. CBVI also offers a number of special programs and services that address specific needs of individuals who are blind or visually impaired. CBVI programs and services are available to any New Jersey resident who meets the vision criteria. Depending on family income, some people who apply are required to pay a share of the cost of programs or services.

COMMISSION FOR THE BLIND AND VISUALLY IMPAIRED (CBVI) - CENTRAL OFFICE
PO Box 47017
153 Halsey Street, 6th Floor
Newark, NJ 07101
Telephone: (877) 685-8878 (973) 648-3333
FAX: (973) 648-3389

CBVI FIELD OFFICES:
CBVI Metro/Northern Region Office
PO Box 47017
153 Halsey Street, 5th Floor
Newark, NJ 07101
Telephone: (973) 648-2111
(Bergen, Essex, Hudson, Morris, Passaic, Sussex, and Warren counties)

CBVI Hammonton Office
40 North Whitehorse Pike
Hammonton, NJ 08037
Telephone: (609) 704-6000
(Atlantic, Cape May, Cumberland, and Salem counties)

CBVI Southern Region Office
2201 Route 38 East, Suite 600, Cherry Hill, NJ 08002
Telephone: (856) 482-3700
(Atlantic, Burlington, Camden, Cape May, Cumberland, Gloucester, and Salem counties)

OFFICE OF THE COMMISSIONER
PO Box 700
Trenton, NJ 08625-0700
Telephone: (609) 292-3717
FAX: (609) 292-3824

HOTLINES
Good Neighbors (877) DHS-LINE
Senior Information Line (800) 792-8820
PAAD/Senior Gold Hotline (800) 792-9745
NJ Addictions Hotline (800) 238-2333
NJ Mental Health Cares (866) 202-HELP
New Jersey EASE (877) 222-3737

CBVI Central Region Office
1510 Hooper Avenue, Suite 240, Toms River, NJ 08753
Telephone: (732) 255-0723
(Hunterdon, Monmouth, Mercer, Middlesex, Ocean, Somerset, and Union counties)

CBVI JOSEPH KOHN REHABILITATION CENTER
130 Livingston Avenue, New Brunswick, NJ 08901
Telephone: (732) 937-6363

DIVISION OF AGING SERVICES
The newly created Division of Aging Services (DOAS) is responsible for many of the programs formerly held under the Department of Health and Senior Services including Pharmaceutical Assistance to the Aged and Disabled (PAAD), Senior Gold, Adult Protective Services, Lifeline Utility Assistance, and Hearing Aid Assistance to the Aged and Disabled. DOAS also functions as the lead agency for services to seniors and is tasked with developing a system of managed long-term supports and services in fiscal year 2013.

DIVISION OF AGING SERVICES*
PO Box 715
Trenton, NJ 08625-0807
Telephone: (609) 588-7997
FAX: (609) 631-4668

Division of Aging Services At A Glance
- PAAD/Senior Gold
- GO Waiver*
- Aging and Disability Resource Connection (ADRC)
- Alzheimer’s Day Services
- Adult Protective Services
- Lifeline Utility Assistance
- New Jersey EASE
DIVISION OF THE DEAF AND HARD OF HEARING
The Division of the Deaf and Hard of Hearing (DDHH) serves people in New Jersey who are deaf or hard of hearing by providing advocacy, employment and vocational opportunities, and by assisting with a wide variety of social, legal, medical, educational, and recreational issues. DDHH distributes Text Telephone equipment and Voice Carryover Phones to assist individuals in their daily activities, and also publishes a monthly newsletter.

DIVISION OF THE DEAF AND HARD OF HEARING
PO Box 074
Trenton, NJ 08625-0074
Telephone (Voice/TTY):(800) 792-8339
FAX: (609) 588-2528

DIVISION OF DEVELOPMENTAL DISABILITIES (DDD)
The Division of Developmental Disabilities (DDD) provides funding for services and supports that assist individuals age 21 and older with developmental disabilities. Most services are offered in the community by more than 300 community provider agencies. To receive DDD services, an individual must meet functional criteria eligibility and Medicaid eligibility. Functional criteria consist of a severe, chronic physical and/or intellectual disability that manifests in the developmental years (before age 22), is life-long, and substantially limits at least three of these life activities: self-care, learning, mobility, communication, self-direction, economic self-sufficiency and the ability to live independently. All individuals must maintain Medicaid eligibility in order to receive services through the Division.

Qualifying conditions may include cerebral palsy, epilepsy, spina bifida, autism or a neurological impairment.

DDD funds three types of services:
• Day services, including supports for people who are employed
• Residential services that support an individual in the community
• Services that support a family caring for a loved one at home

DIVISION OF DEVELOPMENTAL DISABILITIES (DDD) - CENTRAL OFFICE
PO Box 726, Trenton, NJ 08625-0726
Telephone: (800) 832-9173 (609) 631-2200
FAX: (609) 631-2217

DDD COMMUNITY SERVICES REGIONAL OFFICES:
Northern Region
1B Laurel Drive, Flanders, NJ 07836
Telephone: (973) 927-2600 FAX: (973) 927-2689
(Morris, Sussex and Warren Counties)
100 Hamilton Plaza, 7th Floor
Paterson, NJ 07505
Telephone: (973) 977-4004 FAX: (973) 279-5069
(Bergen, Hudson and Passaic Counties)

Upper Central Region
110 East Fifth Street
Plainfield, NJ 07060
Telephone: (908) 226-7800 FAX: (908) 412-7900
(Union County)
275 Green Brook Road, 2nd Floor
Green Brook, NJ 08812
Telephone: (732) 424-3301
(Somerset County)
153 Halsey Street, 2nd Floor
PO Box 47013, Newark, NJ 07101
Telephone: (973) 693-5080 FAX: (973) 648-3999
(Essex County)

Lower Central Region
120 South Stockton Street
P.O. Box 706
Trenton, NJ 08625
Telephone: (609) 292-1922 FAX: (609) 292-2645
(Hunterdon, Mercer and Middlesex Counties)
Juniper Plaza, Suite 1-J
3499 Route 9 North, Freehold, NJ 07728
Telephone: (732) 863-4500 FAX: (732) 863-4406
(Monmouth and Ocean Counties)

Southern Region
2 Echelon Plaza
221 Laurel Road, Suite 210
Voorhees, NJ 08043
Telephone: (856) 770-5900 FAX: (856) 770-5935
(Burlington, Camden and Gloucester Counties)
5218 Atlantic Avenue, Suite 205
Mays Landing, NJ 08330
Telephone: (609) 476-5200 FAX: (609) 909-0656
(Atlantic, Cape May, Cumberland, and Salem Counties)
DIVISION OF MENTAL HEALTH AND ADDICTION SERVICES
The Division of Mental Health and Addiction Services (DMHAS) serves adults with serious and persistent mental illnesses. Central to the mission is the fact that everyone is entitled to dignified and meaningful lives. DMHAS operates psychiatric hospitals, monitors and helps fund psychiatric services provided by a number of county hospitals, and contracts with more than 120 agencies for a wide range of community mental health services. Services may be accessed by contacting a County Mental Health Administrator or a county screening center.

DIVISION OF MENTAL HEALTH AND ADDICTION SERVICES
PO Box 727
Trenton, NJ 08625-0727
Telephone: (800) 382-6717 (609) 777-0702
FAX: (609) 777-0662

NJMentalHealthCares
NJMentalHealthCares is New Jersey’s mental health information and referral service. Our staff of mental health professionals use their experiences and understanding of the mental health system to connect you to the information and services you need!

(866) 202-HELP (4357) TTY: (877) 294-4356
www.njmentalhealthcares.org
8:00 a.m. - 8:00 p.m.

• Connects to mental health services, including: inpatient and outpatient services, rehabilitation services, self-help services, legal, housing, employment, mental health education, and more!
• Provides assistance in finding services, not crisis intervention. If you feel you need emergency psychiatric services, please call your local crisis center (listed on page 17).

DIVISION OF MEDICAL ASSISTANCE AND HEALTH SERVICES
PO Box 712
Trenton, NJ 08625-0712
Telephone: (609) 588-2600
FAX: (609) 588-3583

DID YOU KNOW?
DDS and DDD have collaborated to provide case management to some consumers. For more information, See page 1.

See Page 1 and 2 for more information on DDS

Central Registry of Offenders Against Individuals with Developmental Disabilities
A “Central Registry of Offenders Against Individuals with Developmental Disabilities” was established in the Department of Human Services (DHS). It requires DHS to maintain a confidential list of caregivers working in these programs who have been determined to have abused, neglected, or exploited an individual with a developmental disability. The toll-free number to report abuse is (800) 832-9173.

For Medical Assistance Customer Centers (MACCs), See Page 39

Catastrophic Illness in Children Relief Fund
See Page 41

For Additional Addiction Resources
See Page 56

For Statewide Clinical Consultation and Training (SCCAT), See Page 37
DEPARTMENT OF HEALTH

The Department of Health is responsible for overseeing and inspecting the state’s health care facilities, city and county health departments, and community health services, along with protecting the public health.

OFFICE OF MINORITY AND MULTICULTURAL HEALTH
PO Box 360
Trenton, New Jersey 08625
Telephone: (609) 292-6962
FAX: (609) 292-8713

DIVISION OF HIV/AIDS SERVICES
PO Box 363
Trenton, NJ 08625-0363
Telephone: (609) 292-8713
FAX: (609) 292-8713

- NJ AIDS/STD Hotline
  (800) 624-2377

- AIDS Drug Distribution Program (ADDP)
  (877) 613-4533

- Health Insurance Continuation Program (HICP)
  (800) 353-3232

DIVISION OF FAMILY HEALTH SERVICES
PO Box 364
Trenton, NJ 08625-0364
Telephone: (609) 292-4043
FAX: (609) 292-9599

  Early Intervention Systems (EIS)
  Project Child Find
  (800) 322-8174

  Also See Page 42

DIVISION OF HEALTH FACILITIES EVALUATION AND LICENSING
PO Box 367
Trenton, NJ 08625-0365
Telephone: (609) 292-8181
FAX: (609) 292-9087

  Health Care Facility Consumer Complaint Hotline
  (800) 792-9770

CENTER FOR HEALTH STATISTICS
PO Box 360
Trenton, NJ 08625-0360
Telephone: (609) 292-9770
FAX: (609) 292-7837

For further information on New Jersey EASE and Adult Protective Services See Page 19

Statewide Family Centered HIV Care Network (609) 777-7748

Newborn Biochemical Screening Program
(609) 292-1582

Special Child and Adult Health Services
Also See Page 36

Special Supplemental Nutrition Program for Women, Infants, and Children (WIC)
(609) 292-9560
(866) 44NJWIC (866) 446-5942

Also See Page 36
The Department of Community Affairs provides a variety of services to low-income families, women, and people with disabilities. Services include assistance with rentals, the federal Section 8 voucher program, and emergency shelter grants and homelessness prevention.

**DEPARTMENT OF COMMUNITY AFFAIRS**

The Office of Regulatory Affairs is responsible for the enforcement of the New Jersey Barrier Free Sub-Code. Complaints can be made verbally or in writing to:

**Supervisor of Investigations**
Department of Community Affairs
Office of Regulatory Affairs
PO Box 818
Trenton, NJ 08625
Telephone: (609) 984-7672
FAX: (609) 984-7718

**WHEN MAKING A COMPLAINT, PLEASE HAVE THE FOLLOWING INFORMATION:**

- The complete address of the building that is thought to be non-compliant.
- A brief explanation of how the building seems to be non-compliant.

For more information on the Division of Fire Safety, See Appendix 6

For information on the New Jersey Housing and Mortgage Finance Agency, See Page 48

For a list of Homelessness Prevention Programs by County, See Pages 48
DEPARTMENT OF EDUCATION

The Department of Education is responsible for overseeing more than 600 school districts, and administering education programs to more than 1.4 million public and nonpublic elementary and secondary school children. The Office of Special Education Programs, within the Division of Student Services, has oversight responsibilities for the provision of education and related support services to students with disabilities, aged 3 to 21.

DIVISION OF STUDENT SERVICES
PO Box 500
Trenton, NJ 08625-0500
Telephone: (609) 292-9899
FAX: (609) 633-1046

OFFICE OF SPECIAL EDUCATION PROGRAMS
PO Box 500
Trenton, NJ 08625-0500
Telephone: (609) 292-0147
FAX: (609) 984-8422

OFFICE OF THE COMMISSIONER
PO Box 500
Trenton, NJ 08625-0500
Telephone: (609) 292-4469
(609) 292-0913
FAX: (609) 777-4099

For information on the New Jersey Higher Education Student Assistance Authority See Page 43

LEARNING RESOURCE CENTERS
AT A GLANCE

Learning Resource Centers are funded through the Individuals with Disabilities Education Act (IDEA), Part B Funds. The centers provide research reports, curriculum guides, books, videos and audio tapes, as well as training and workshops, for parents and educators of students with disabilities.

Learning Resource Center-Northern Region
7 Glenwood Avenue, 2nd Floor, Suite 201
East Orange, NJ 07017
Telephone: (973) 414-4491
FAX: (973) 414-4496
TDD: (973) 266-1849
Serving: Bergen, Essex, Hudson, Morris, Passaic, Sussex, and Warren Counties

Learning Resource Center-Northern Satellite
104 American Road, Building 100
Morris Plains, NJ 07950
Telephone: (973) 631-6345
FAX: (973) 631-6350
TDD: (973) 631-6490
Serving: Morris, Sussex, and Warren Counties

Learning Resource Center-Central Region
200 Riverview Plaza, First Floor
P.O. Box 500
Trenton, NJ 08625
Telephone: (609) 633-8893
FAX: (609) 633-8968
Serving: Hunterdon, Mercer, Middlesex, Monmouth, Ocean, Somerset, and Union Counties

Learning Resource Center-Southern Region
Samuel H. Jones Innovation Center
107 Gilbert Parkway, Suite 200
Mullica Hill, NJ 08062
Telephone: (856) 582-7000
FAX: (856) 582-4323
TDD: (856) 286-3291
Serving: Atlantic, Burlington, Camden, Cape May, Cumberland, Gloucester, and Salem Counties

www.mksd.org
The Department of Labor & Workforce Development promotes economic activity, monitors labor standards, and administers federally funded programs such as workers compensation, disability insurance and unemployment compensation. Its Division of Vocational Rehabilitation Services is responsible for training and placement of persons of employable age with disabilities.

**WORKFORCE DEVELOPMENT**
PO Box 055
Trenton, NJ 08625
Telephone: (609) 292-2000
FAX: (609) 777-0483
www.wnjpin.state.nj.us

**DIVISION OF VOCATIONAL REHABILITATION SERVICES**
PO Box 398
Trenton, NJ 08625-0398
Telephone: (609) 292-5987
FAX: (609) 292-8347

**VOCATIONAL REHABILITATION AT A GLANCE**

**CRITERIA**
Any person with a physical or mental impairment which is a substantial impediment to employment may qualify for vocational rehabilitation services. Each consumer is evaluated individually for eligibility and needed assistance. Individuals who are blind or have a serious visual impairment are served by the Commission for the Blind (CBVI). All others receive service from the New Jersey Division of Vocational Rehabilitation Services (DVRS).

**SERVICES PROVIDED**
- Diagnostic Evaluation
- Individual Vocational Counseling and Guidance
- Job Seeking Skills Training and Selective Job Placement
- Follow-Up Support Services
- Post-Employment Services
- Physical Restoration
- Job Coaching, Vocational, Professional, or On the Job Training

**FEE FOR SERVICE**
Many of the services listed above are provided free of charge. Coverage of expenses for medical services, training, books and supplies, tools, and other equipment are based on an individual’s ability to pay.
The New Jersey Department of Children and Families (DCF) is the state’s first comprehensive agency dedicated to ensuring the safety, well-being and success of children, youth, families and communities. Some of the divisions/offices DCF encompasses includes the following: Adolescent Services; Advocacy; Centralized Child Abuse/Neglect Hotline; Child Protection and Permanency (formerly Youth and Family Services); Children’s System of Care (formerly Child Behavioral Health Services); Family and Community Partnerships (formerly Prevention and Community Partnerships); Specialized Education Services; and Women (transferred from DCA).

CHILDREN’S SYSTEM OF CARE (FORMERLY CHILD BEHAVIORAL HEALTH SERVICES)

DCF’s Division of Children’s System of Care, CSOC, (formerly the Division of Child Behavioral Health Services) serves children and adolescents with emotional and behavioral health care challenges and their families; and children with intellectual/developmental disability.

As of January 1, 2013, the New Jersey Department of Children and Families - Division of Children’s System of Care (CSOC) assumed responsibility for providing the supports and services for children under the age of 21 with developmental/intellectual disabilities, formerly provided by the Department of Human Services - Division of Developmental Disabilities (DDD). For information on the transition and the application process please call Performcare at:

1-877-652-7624
http://www.performcarenj.org/

What is PerformCare?
The State of New Jersey has contracted with PerformCare to administer the publicly-funded developmental disability service delivery system for children up to age 21. This transition is a result of the state government restructuring initiated by Governor Christie, which moved the responsibility for providing services to children with developmental disabilities from the Department of Human Services’ Division of Developmental Disabilities (DDD) to the Department of Children and Families’ Children’s System of Care (CSOC). PerformCare has been administering the State’s Child Behavioral Health System of Care for many years. The expansion of this System of Care model to also serve children with intellectual and developmental disabilities is a significant step forward. This integrated approach will allow for better coordinated care. As of January 2, 2013, PerformCare has become your point of contact to assist in coordinating the care for your child that had previously been managed by DDD.

PerformCare
300 Horizon Center Drive, Suite 306
Robbinsville, NJ 08691
Toll-free: 1-877-652-7624
TTY: 1-866-896-6975
Fax: 1-877-736-9166
www.performcarenj.org
DEPARTMENT OF LAW AND PUBLIC SAFETY

The Department of Law & Public Safety houses the Division on Civil Rights, which investigates allegations of discrimination. The department also contains the Attorney General’s Office, and divisions dealing with criminal justice, consumer affairs, monitoring of professional boards, and enforcement of the Wheelchair Lemon Law.

DIVISION ON CIVIL RIGHTS
PO Box 089
PO Box 090 (Complaints)
Trenton, NJ 08625
Telephone: (609) 292-4605
TTY: (609) 292-1785
FAX: (609) 984-3812
www.nj.gov/oag/dcr/index.html

DIVISION OF CONSUMER AFFAIRS
124 Halsey Street
Newark, NJ 07101
Telephone: (973) 504-6200
(800) 242-5846
FAX: (973) 273-8035

The Division on Civil Rights has established a Disabilities and Public Accommodations Special Investigations Unit (DPA) to work closely with advocacy groups for the disabled and pursue investigations that will have the greatest impact on addressing system-wide discrimination, particularly in places of public accommodation.

For Branch Offices, See Page 29

DEPARTMENT OF MILITARY AND VETERAN’S AFFAIRS

The New Jersey Department of Military and Veteran’s Affairs, under the direction of the Adjutant General, is the headquarters for the New Jersey Army and Air National Guard and the government agency responsible for the administration of state provided veterans’ programs and services within the state.

DIVISION OF VETERAN’S HEALTHCARE SERVICES
PO Box 340
Trenton, NJ 08625-0340
Telephone: (609) 530-6967
FAX: (609) 530-6970

Disabled Veterans Resources on the Web

Wounded Warrior Project
www.woundedwarriorproject.org
Disabled American Veterans
www.dav.org
Association for Service Disabled Veterans
www.asdv.org
DEPARTMENT OF TREASURY

The Department of Treasury assumes responsibility for three major functions: revenue collection and generation, assets management, and statewide support services. The Department also houses the Office on Disabilities Management that is responsible for issues of compliance with the Americans with Disabilities Act (ADA) in state owned buildings and state run programs.

OFFICE OF DISABILITIES MANAGEMENT
PO Box 034
Trenton, NJ 08625-0034
Telephone: (609) 292-7299
TDD & FAX: (609) 292-6525

OFFICE OF THE CORRECTIONS OMBUDSMAN
PO Box 855
Trenton, NJ 08625
Telephone: (609) 292-8020
FAX: (609) 633-8644

OFFICE OF THE OMBUDSMAN FOR THE INSTITUTIONALIZED ELDERLY
PO Box 852
Trenton, NJ 08625-0852
Telephone: (877) 582-6995
FAX: (609) 943-3479

THE OFFICE OF DISABILITIES MANAGEMENT AT A GLANCE

The Office of Disabilities Management is responsible for the following areas:

- Barrier Free Compliance of state owned and operated facilities.
- Implementation and assistance to allow access to all programs, services and activities offered by the State of New Jersey.
- Technical assistance and advice concerning accessibility standards and adaptive devices to allow full inclusion by persons with disabilities.
- Funding for modifications needed to ensure accessibility to all state owned and operated facilities.
COUNTY RESOURCES

COUNTY OFFICES FOR PEOPLE WITH DISABILITIES

County Offices for the Disabled function as clearinghouses for information about programs and services, advocates for people with disabilities, and provides technical assistance at a local level.

ATLANTIC COUNTY DIVISION OF INTERGENERATIONAL SERVICES, AGING & DISABILITY RESOURCE CONNECTION
Shoreview Building
101 South Shore Road
Northfield, NJ 08225
Telephone: (888) 426-9243
Outside of NJ: (609) 645-5965

BERGEN COUNTY DIVISION ON DISABILITY SERVICES
One Bergen County Plaza, Second Floor
Hackensack, NJ 07601
Telephone: (201) 336-7150
TTY: (201) 336-6505

CAMDEN COUNTY DIVISION OF SENIOR AND DISABLED SERVICES
512 Lakeland Road
Blackwood, NJ 08012
Telephone: (856) 858-3220

CAPE MAY COUNTY OFFICE OF DISABILITY SERVICES
4 Moore Road, DN 606
Cape May Court House, NJ 08210
Telephone: (609) 886-2784

CUMBERLAND COUNTY OFFICE FOR THE DISABLED
800 E. Commerce Street
Bridgeton, NJ 08302
Voice/TTY: (856) 459-3090

ESSEX COUNTY OFFICE FOR THE DISABLED
50 South Clinton Street, Suite 4300
East Orange, NJ 07018
Telephone: (973) 395-8494

GLOUCESTER COUNTY OFFICE OF HEALTH, SENIOR, AND DISABILITY SERVICES
District Education Campus
115 Budd Blvd.
West Deptford, NJ 08096
Telephone: (856) 384-6841

HUDSON COUNTY DEPARTMENT OF HEALTH AND HUMAN SERVICES, OFFICE OF DISABILITY SERVICES
595 County Road
Secaucus, NJ 07094
Telephone: (201) 369-5280 x4241

HUNTERDON COUNTY DIVISION OF SENIOR, DISABILITY, AND VETERANS SERVICES
PO Box 2900
Flemington, NJ 08822
Telephone: (908) 788-1361

MERCER COUNTY OFFICE FOR THE DISABLED
Joyce McDade Administration Building
640 South Broad Street, PO Box 8068
Trenton, NJ 08611
Telephone: (609) 989-6459
TDD: (609) 989-6865

MIDDLESEX COUNTY OFFICE FOR THE DISABLED
Middlesex County Administration Building
75 Bayard Street, 5th Floor
New Brunswick, NJ 08901
Voice/TTY: (732) 745-4013

MONMOUTH COUNTY OFFICE ON DISABILITIES
21 Main and Court Center
PO Box 1255
Freehold, NJ 07728
Telephone: (732) 308-3770 x3599 or x7116

MORRIS COUNTY DIVISION OF AGING, DISABILITY AND VETERANS SERVICES
PO Box 900, Morristown, NJ 07900-0900
Voice: (973) 285-6855

OCEAN COUNTY COMMISSION FOR INDIVIDUALS WITH DISABILITIES
1027 Hooper Avenue, Building 2, 3rd Floor
PO Box 2191, Toms River, NJ 08754
Voice/TDD: (732) 506-5062

PASSAIC COUNTY SENIOR, DISABILITY SERVICES, AND VETERANS AFFAIRS
930 Riverview Drive, Suite 200, Totowa, NJ 07512
Telephone: (877) 222-3737

SALEM COUNTY OFFICE OF DISABILITY SERVICES
98 Market Street, Salem, NJ 08079
Telephone: (856) 935-7510 x8316 or 8311
DID YOU KNOW?
Burlington County does not have a County Office for the Disabled. In that county, that function is filled by the Center for Independent Living.

Resources For Independent Living (609) 747-7745

COUNTY CRISIS INTERVENTION CONTACTS
The numbers listed below provide callers with access to emergency services and counseling for non-medical emergencies and crisis intervention:

ATLANTIC COUNTY (609) 344-1118
BERGEN COUNTY (201) 262-4357
BURLINGTON COUNTY (609) 835-6180
CAMDEN COUNTY (856) 428-4357
CAPE MAY COUNTY (609) 465-5999
CUMBERLAND COUNTY (856) 455-5555
ESSEX COUNTY (973) 266-4478
GLOUCESTER COUNTY (856) 845-9100
HUDSON COUNTY (866) 367-6023
HUNTERDON COUNTY (908) 788-6400
MERCER COUNTY (609) 396-4357
MIDDLESEX COUNTY (732) 235-5700
MONMOUTH COUNTY (732) 923-6999
MORRIS COUNTY (973) 625-0280
OCEAN COUNTY (732) 886-4474
PASSAIC COUNTY (973) 684-7792
SALEM COUNTY (856) 299-3001
SOMERSET COUNTY (908) 526-4100
SUSSEX COUNTY (973) 383-0973
UNION COUNTY (908) 994-7131
WARREN COUNTY (908) 965-2700

COUNTY BOARDS OF SOCIAL SERVICE
The Boards of Social Service deliver financial aid and support to individuals and families.

ATLANTIC COUNTY (609) 348-3001
BERGEN COUNTY (201) 368-4200
BURLINGTON COUNTY (609) 261-1000
CAMDEN COUNTY (856) 225-8800
CAPE MAY COUNTY (609) 886-6200
CUMBERLAND COUNTY (856) 691-4600
ESSEX COUNTY (973) 733-3000
GLOUCESTER COUNTY (856) 582-9200
HUDSON COUNTY (201) 420-3000
HUNTERDON COUNTY (908) 788-1300
MERCER COUNTY (609) 989-4320
MIDDLESEX COUNTY (732) 745-3500
MONMOUTH COUNTY (732) 431-6000
MORRIS COUNTY (973) 326-7800
OCEAN COUNTY (732) 349-1500
PASSAIC COUNTY (973) 881-0100
SALEM COUNTY (856) 299-7200
SOMERSET COUNTY (908) 526-8800
SUSSEX COUNTY (973) 383-3600
UNION COUNTY (908) 965-2700
WARREN COUNTY (908) 475-6301

Social Services at a Glance
Work First NJ • Emergency Assistance • Food Stamps
Medicaid • Kinship Care • Supports for Working Families
Home Energy Assistance • Homeless Sheltering
Child Care • Child Support

NJHelps is a free and easy guide for you to determine the programs and assistance for which you and your family may be eligible. www.mynjhelps.org

National Suicide Hotline: 1-800-SUICIDE (1-800-784-2433)


**CENTERS FOR INDEPENDENT LIVING**

Centers for Independent Living (many funded through the Division of Vocational Rehabilitation Services) are community-based, consumer-driven organizations that provide peer counseling, skills training, advocacy, information and referral, and a variety of services based on individual needs.

**STATEWIDE INDEPENDENT LIVING COUNCIL (SILC)**
C/O PROGRESSIVE CENTER FOR INDEPENDENT LIVING (PCIL)
1262 Whitehorse-Hamilton Sq. Road., Bldg. A, Suite 102
Hamilton, NJ 08690
Telephone:  (609) 581-4500  (877) 917-4500
TDD:  (609) 581-4555
www.njsilc.org

**ALLIANCE CENTER FOR INDEPENDENCE**
(Middlesex, Somerset, Union Counties)
629 Amboy Avenue, Edison, NJ 08837
Telephone:  (732) 738-4388
TDD:  (732) 738-9644
www.adacil.org

**CAMDEN CITY INDEPENDENT LIVING CENTER**
(City of Camden)
2600 Mt. Ephraim Avenue, Suite 413
Camden, NJ 08104
Telephone:  (856) 966-0800
TDD:  (856) 966-0830
www.camdencityilc.org

**CENTER FOR INDEPENDENT LIVING OF SOUTH JERSEY, INC. (CIL-SJ)**
(Camden and Gloucester Counties)
1150 Delsea Drive, Suite 1
Westville, NJ 08093
Telephone:  (856) 853-6490
Toll free:  (800) 413-3791
TDD:  (856) 853-7602
www.cil-sj.org

**DAWN, INC.**
(Morris, Sussex and Warren Counties)
30 Broad Street, Suite 5
Denville, NJ 07834
Telephone:  (973) 625-1940  (888) 383-DAWN
TDD:  (973) 625-1932
www.dawnil.org

**DIAL, INC.**
(Essex and Passaic Counties)
2 Prospect Village Plaza, First Floor
Clifton, NJ 07013
Telephone:  (973) 470-8090
TDD:  (973) 470-2521
www.dial-cil.org

**HEIGHTENED INDEPENDENCE & PROGRESS (HIP)**
(Bergen County)
131 Main Street, Suite 120
Hackensack, NJ 07601
Telephone:  (201) 996-9100  TDD:  (201) 996-9424
www.hipcil.org

**HEIGHTENED INDEPENDENCE & PROGRESS-HUDSON**
(Hudson County)
35 Journal Square, Suite 703
Jersey City, NJ 07306
Telephone:  (201) 533-4407  TDD:  (201) 533-4409
www.hipcil.org

**MOCEANS CENTER FOR INDEPENDENT LIVING**
(Monmouth and Ocean County)
279 Broadway, Second Floor, Suite 201
Long Branch, NJ 07740
Telephone:  (732) 571-4884  TDD:  (732) 571-4878
Ocean County Branch:  Telephone:  (732) 505-2310
www.moceanscil.org

**PROGRESSIVE CENTER FOR INDEPENDENT LIVING (PCIL)**
(Hunterdon and Mercer Counties)
Hamilton, NJ 08690
Telephone:  (609) 581-4500  (877) 917-4500
TDD:  (609) 581-4555
Hunterdon County Branch:  Telephone:  (908) 782-1055  (877) 376-9174
TDD:  (908) 782-1081
www.pcil.org

**RESOURCES FOR INDEPENDENT LIVING (RIL)**
(Burlington, Cape May, Cumberland, Salem Counties)
351 High Street, Suite 103
Burlington, NJ 08016
Telephone:  (609) 747-7745  TDD:  (609) 747-1875
www.rilnj.org

**TOTAL LIVING CENTER, INC. (TLC)**
(Atlantic County)
6712 Washington Avenue, Suite 106
Egg Harbor Township, NJ 08234
Telephone:  (609) 645-9547  TDD:  (609) 645-9593
www.tlcenter.org

**Satellite Office**
1333 Atlantic Avenue
Atlantic City, NJ 08401
Telephone:  (609) 345-6700  x2804
TDD:  (609) 345-5551  FAX:  (609) 343-2374

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**CENTERS FOR INDEPENDENT LIVING AT A GLANCE**

- Peer Support
- Individual and System Advocacy
- Independent Living Skills Training
- Development of Independent Living Plans
**NJ EASE  (877) 222-3737**

NJ EASE (New Jersey Easy Access, Single Entry) is a Division of Aging Services program, in partnership with county governments, that provides a convenient way for senior citizens and their families to learn about and obtain needed services. NJ EASE provides information and access to services that address the financial, medical, and social needs of seniors.

Through NJ EASE, each county in New Jersey provides outreach, case management, transportation, senior centers, volunteer opportunities, health promotion, nutrition programs, education, health insurance counseling, adult protective services, senior employment, and information on housing and long-term care options. For more information, visit: [www.adrcnj.org](http://www.adrcnj.org).

### County Offices on Aging

<table>
<thead>
<tr>
<th>County</th>
<th>Phone Number</th>
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<tbody>
<tr>
<td>Atlantic County</td>
<td>(609) 645-5965</td>
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<tr>
<td>Bergen County</td>
<td>(201) 336-7400</td>
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<tr>
<td>Burlington County</td>
<td>(609) 265-5069</td>
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<tr>
<td>Camden County</td>
<td>(856) 858-3220</td>
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<tr>
<td>Cape May County</td>
<td>(609) 886-2784/2785</td>
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<tr>
<td>Cumberland County</td>
<td>(856) 453-2221</td>
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<tr>
<td>Essex County</td>
<td>(973) 395-8375</td>
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<tr>
<td>Gloucester County</td>
<td>(856) 384-6900</td>
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<tr>
<td>Hudson County</td>
<td>(201) 369-4313</td>
</tr>
<tr>
<td>Hunterdon County</td>
<td>(908) 788-1361/1362/1363</td>
</tr>
<tr>
<td>Mercer County</td>
<td>(609) 989-6661/6662</td>
</tr>
<tr>
<td>Middlesex County</td>
<td>(732) 745-3295</td>
</tr>
<tr>
<td>Monmouth County</td>
<td>(732) 431-7450</td>
</tr>
<tr>
<td>Morris County</td>
<td>(973) 285-6848</td>
</tr>
<tr>
<td>Ocean County</td>
<td>(732) 929-2091</td>
</tr>
<tr>
<td>Passaic County</td>
<td>(973) 569-4060</td>
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<tr>
<td>Salem County</td>
<td>(856) 935-7510</td>
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<tr>
<td>Somerset County</td>
<td>(908) 704-6346</td>
</tr>
<tr>
<td>Sussex County</td>
<td>(973) 579-0555</td>
</tr>
<tr>
<td>Union County</td>
<td>(908) 527-4869</td>
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<tr>
<td>Warren County</td>
<td>(908) 475-6591</td>
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**ADULT PROTECTIVE SERVICES  (800) 792-8820**

The role of Adult Protective Services (APS) is to investigate complaints of suspected abuse, neglect, and/or exploitation of vulnerable adults aged 18 or older. A complaint to APS will generate a thorough assessment, which will include a private face-to-face interview with the potentially at-risk adult, to determine if intervention is warranted. All information generated by the investigation is confidential. A report of suspected abuse may be made to the Aging and Community Services Information and Referral toll-free number or to the APS office in the county in which the individual lives.

### County Adult Protective Services

<table>
<thead>
<tr>
<th>County</th>
<th>Phone Number</th>
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<tbody>
<tr>
<td>Atlantic County</td>
<td>(888) 426-9243</td>
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<tr>
<td>Bergen County</td>
<td>(201) 368-4300</td>
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<tr>
<td>Burlington County</td>
<td>(609) 518-4793</td>
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<tr>
<td>Camden County</td>
<td>(856) 225-8178</td>
</tr>
<tr>
<td>Cape May County</td>
<td>(609) 886-6200 x370</td>
</tr>
<tr>
<td>Cumberland County</td>
<td>(856) 453-2223</td>
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<tr>
<td>Essex County</td>
<td>(973) 596-1146</td>
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<tr>
<td>Gloucester County</td>
<td>(856) 256-2280</td>
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<tr>
<td>Hudson County</td>
<td>(201) 537-5631</td>
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<tr>
<td>Hunterdon County</td>
<td>(908) 788-1300</td>
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<tr>
<td>Mercer County</td>
<td>(609) 989-4346</td>
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<tr>
<td>Middlesex County</td>
<td>(732) 745-3635</td>
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<tr>
<td>Monmouth County</td>
<td>(732) 531-9191</td>
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<tr>
<td>Morris County</td>
<td>(973) 326-7282</td>
</tr>
<tr>
<td>Ocean County</td>
<td>(732) 349-1500</td>
</tr>
<tr>
<td>Passaic County</td>
<td>(973) 881-2616</td>
</tr>
<tr>
<td>Salem County</td>
<td>(856) 339-8622</td>
</tr>
<tr>
<td>Somerset County</td>
<td>(908) 526-8800 x5170</td>
</tr>
<tr>
<td>Sussex County</td>
<td>(973) 383-3600</td>
</tr>
<tr>
<td>Union County</td>
<td>(908) 497-3902</td>
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<tr>
<td>Warren County</td>
<td>(908) 475-6591</td>
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</tbody>
</table>
DISABILITY SPECIFIC RESOURCES

The following agencies are grouped by service populations and each provides a variety of support services statewide. The agencies are categorized by target disability as a matter of reference, although some may serve additional populations. Where a local website was not available, a national website has been provided.

AIDS/HIV
Hyacinth AIDS Foundation
317 George Street, Suite 203
New Brunswick, NJ 08901
Telephone:  (800) 433-0254 (Toll-Free)
           (732) 246-0204 (outside NJ)
www.hyacinth.org

New Jersey Women and AIDS Network
4 North Broad Street, 4th Floor
Trenton, NJ 08608
Telephone:  (609) 695-1200
FAX:  (609) 695-1200
www.njwan.org

ALZHEIMER'S DISEASE
The Alzheimer’s Association
Greater New Jersey Chapter
400 Morris Avenue, Suite 251
Denville, NJ 07834
Telephone:  (800) 883-1180 (Toll-Free)
           (973) 586-4300
www.ALZ.org

Delaware Valley Chapter
3 Eves Drive, Suite 310
Marlton, NJ 08053
Telephone:  (856) 797-1212
FAX:  (856) 797-1818
www.alznj.org

AMYOTROPHIC LATERAL SCLEROSIS (ALS)
Neuromuscular and ALS Center
Robert Wood Johnson University Hospital
UMDNJ-RWJMS
125 Paterson Street, Suite 6100
New Brunswick, NJ 08901
Telephone:  (732) 235-7331
www2.umdnj.edu/nmalsweb/

ARTHРИTIS/FIBROMYALGIA
Arthritis Foundation-New Jersey Chapter
555 Route 1 South, Suite 320
Iselin, NJ 08830
Telephone:  (888) 467-3112 (Toll-Free)
           (732) 283-4300
FAX:  (732) 283-4633
www.arthritis.org
Local website: www.arthritis/new-jersey/

AUTISM/ASPERGERS/ASD
Asperger Syndrome Education Network (ASPEN)
9 Aspen Circle
Edison, NJ 08820
Telephone:  (732) 321-0880
FAX:  (732) 744-1622
www.aspennj.org

Autism Family Services of New Jersey
1 AAA Drive, Suite 203
Trenton, NJ 08691
Telephone:  (877) 237-4477 (Toll-Free)
FAX:  (609) 392-5621
www.autismfamilyservicesnj.org

Autistic Self Advocacy Network
PO Box 66122
Washington, DC 20035
Telephone:  (202) 596-1056
           New Jersey Chapter
           www.meetup.com/ASAN-NJ

Autism New Jersey
(formerly New Jersey Center for Outreach and
Services for the Autism Community (COSAC)
500 Horizon Drive, Suite 530
Robbinsville, NJ 08691
Telephone:  (609) 883-8100
           (800) 4-AUTISM (Toll-Free)
FAX:  (609) 588-8858
www.autismnj.org

Parents of Autistic Children (POAC)
1999 Route 88 East
Brick, NJ 08724
Telephone:  (732) 785-1099
FAX:  (732) 785-1003
www.poac.net

AUTOIMMUNE DISORDERS
American Autoimmune Related
Diseases Association
21100 Gratiot Avenue
East Detroit, MI 48021
Telephone:  (586) 776-3900
www.aarda.org

For a list of National Resources, See Pages 31 and 32
BLIND/VISUALLY IMPAIRED
National Federation of the Blind-NJ
254 Spruce Street
Bloomfield, NJ 07003
Telephone:  (973) 743-0075
http://www.nfbnj.org/

National Federation of the Blind
Parents of Blind Children-NJ
Carol Castellano, President
Phone:  973-377-0976
Email: blindchildren@verizon.net
www.blindchildren.org

New Jersey Council of the Blind
153 Franklin Corner Road
Lawrenceville, NJ 08648-2501
Telephone:  (609) 895-1048
FAX:  (609) 882-5416
www.njcounciloftheblind.org

New Jersey Foundation for the Blind
PO Box 929, 230 Diamond Spring Road
Denville, NJ 07834
Telephone:  (973) 627-0055
FAX:  (973) 627-1622
www.njfb.org

The Friends of the NJ Library for the Blind and Handicapped (NJLBH)
PO Box 434
Woodbridge NJ 07095-0434
Telephone (609) 895-1048
http://friendsnjlibraryfortheblind.org/

CEREBRAL PALSY
Alliance for the Betterment of Citizens with Disabilities (ABCD)
127 Route 206, Suite 18
Hamilton, NJ  08610
Telephone:  (609) 581-8375
FAX:  (609) 581-8512
www.abcdnj.org

Cerebral Palsy League
(908) 709-1800
www.thecplinc.org

LADACIN Network
(732) 493-5900
www.ladacin.org

Cerebral Palsy of North Jersey
(973) 763-9900
www.cpnj.org

Passaic County Elks Cerebral Palsy Treatment Center
(973) 772-2600
www.pcecpc.org

United Cerebral Palsy of Hudson County
(201) 436-2200
www.ucpofhudsoncounty.org

Cerebral Palsy Association of Middlesex County
10 Oak Drive
Edison, NJ  08837
Telephone:  (732) 549-6187
FAX:  (732) 540-2410
www.cpamc.org

Githens Center
(Burlington County Cerebral Palsy Association)
40 Cedar Street
Mount Holly, NJ  08060
Telephone:  (609) 261-1667
FAX:  (609) 261-1844
www.githenscenter.org

CANCER
American Cancer Society-NJ
2600 US Highway 1
North Brunswick, NJ  08908
Telephone:  (732) 297-8000
FAX:  (732) 297-9043
www.cancer.org

CARDIAC/HEART DISEASE
American Heart Association
1 Union Street, Suite 301
Robbinsville, NJ 08691
Telephone:  (609) 208-0020
FAX:  (609) 208-2906
www.heart.org

CHRONIC FATIGUE SYNDROME
NJCFSA (New Jersey Chronic Fatigue Syndrome Association, Inc.)
PO Box 477
Florham Park, NJ  07932
Telephone:  (888) 835-3677
www.njcfsa.org

CROHN’S DISEASE
Crohn’s and Colitis Foundation of America
New Jersey Chapter
45 Wilson Avenue
Manalapan, NJ  07726
Telephone:  (732) 786-9960
FAX:  (732) 786-9964
www.ccfa.org

For the Division of Developmental Disabilities, See Page 7
COGNITIVE/INTELLECTUAL DISABILITY
The Arc of New Jersey
985 Livingston Avenue
North Brunswick, NJ 08902
Telephone: (732) 246-2525
FAX: (732) 214-1834
www.arcnj.org

To Find a Local Chapter of the Arc in New Jersey, visit: www.arcnj.org
Click on Find a Chapter

CROSS-DISABILITY
Advancing Opportunities
1005 Whitehead Road Ext., Suite 1
Ewing, NJ 08638
Telephone: (609) 882-4182
TTY: (609) 882-0620
FAX: (609) 882-4054
www.advopps.org

Alliance for the Betterment of Citizens with Disabilities (ABCD)
127 Route 206, Suite 18
Hamilton, NJ 08610
Telephone: (609) 581-8375
FAX: (609) 581-8512
www.abcdnj.org

Coalition for Inclusive Ministries
Elizabeth M. Boggs Center-UAP
335 George Street, Suite 3500, PO Box 2688
New Brunswick, NJ 08903-2688
Telephone: (732) 235-9300
FAX: (732) 235-9330
www.rwjms.umdnj.edu/boggscemter

Community Access Unlimited
80 West Grand Street, Elizabeth, NJ 07202
Telephone: (908) 354-3040
FAX: (908) 354-2665
www.caunj.org

Community Options, Inc.
16 Farber Road, Princeton, NJ 08540
Telephone: (609) 951-9900
FAX: (609) 951-9112
www.comop.org

Easter Seals Society of New Jersey, Inc.
25 Kennedy Blvd., Suite 600
East Brunswick, NJ 08816
Telephone: (732) 257-6662
FAX: (732) 257-7373
http://www.njeasterseals.com

Spectrum for Living
210 Rivervale Road, Suite 3
River Vale, NJ 07675
Telephone: (201) 358-8000
TTY: (609) 882-0620
FAX: (609) 882-4054
www.spectrumforliving.org

Statewide Parent Advocacy Network (SPAN)
35 Halsey Street, 4th Floor
Newark, NJ 07102
Telephone: (800) 654-7726
TTY: (973) 642-8100
FAX: (973) 642-8080
www.spanadvocacy.org

CYSTIC FIBROSIS
Cystic Fibrosis Foundation
Greater New Jersey Chapter
2 University Plaza, Suite 312
Hackensack, NJ 07601
Telephone (201) 457-1800
FAX: (201) 457-1898
www.cff.org

DEAF/HARD OF HEARING
Hearing Loss Association of America
New Jersey State Association
Telephone (609) 655-0090
http://hearingloss-nj.org/

Association of Late-Deafened Adults-
Garden State (ALDA-GS)
www.alda-gs.org

NJ Association of the Deaf, Inc. (NJAD)
PO Box 354
Milltowne, NJ 08850
www.njadeaf.org

DIABETES
American Diabetes Association
NJ Chapter
1160 Route 22 E., Suite 103
Bridgewater, NJ 08807
Telephone: (732) 469-7979
FAX: (908) 722-4887
www.diabetes.org
DOWN SYNDROME
Bringing Up Down Syndrome (BUDS)
504 Centennial Blvd. #1444
Voorhees, NJ 08043
Telephone: (856) 985-5885
Email: information@bringingupdownsyndrome.org
www.bringingupdownsyndrome.org

The Down Syndrome Association of Central NJ (DACNJ)
180 Ewingville Road
Ewing, NJ 08638
Telephone: (866) Down Syn (866) 369-6796
Email: dsacnj@arcmercer.org
www.dsacnj.org

The Down Syndrome Group of Northwest New Jersey
PO Box 212,
Washington, NJ 07882
Telephone: (908) 689-7525 Ext. 320
http://www.dsgnwnj.org/default.htm

Knowledge and Information about Individuals with
Down Syndrome (K.I.I.D.S)
PO Box 1546
Bellmawr, NJ 08099

DWARFISM
Little People of America
Telephone: (888) LPA (572)-2001
www.lpadistrict2.org

EATING DISORDERS
Food Addicts Anonymous
NJ Helpline (732) 244-4324
www.foodaddictsanonymous.org

EPILEPSY
Epilepsy Foundation of New Jersey
1 AAA Drive, Suite 203
Trenton, NJ 08691
Telephone: (800) 336-5843
(609) 392-4900
FAX: (609) 392-5621
www.efnj.com

HEAD INJURY/TRAUMATIC BRAIN INJURY (TBI)
Brain Injury Alliance of New Jersey
825 Georges Road, Second Floor
North Brunswick, NJ 08902
Telephone: (732) 745-0200
(800) 669-4323
FAX: (732) 745-0211
www.bianj.org

HEPATITIS
Hepatitis Foundation International
National Headquarters
504 Blick Drive
Silver Spring, MD, 20904
Telephone: (800) 891-0707
(301) 622-4200
FAX: (301) 622-4702
www.hepatitisfoundation.org

HUNTINGTON'S DISEASE
Huntington’s Disease Society of America
53 Stickle Avenue
Rockway, NJ 07866
PO Box 943
Denville, NJ 07834
Telephone: (973) 784-4965
FAX: (973) 784-4966
www.hdsanj.org

LEARNING DISABILITIES
The International Dyslexia Association
New Jersey Branch
PO Box 32
Long Valley, NJ 07853
Telephone: (908) 876-1179
www.interdys.org

Learning Disabilities Association of America
New Jersey Chapter
PO Box 6268
East Brunswick, NJ 08816
Telephone: (732) 645-2738
www.ldanatl.org

LUPUS
Lupus Foundation of America
NJ Chapter
PO Box 1184
150 Morris Avenue, Suite 102
Springfield, NJ 07081
Telephone: (800) 322-5816
(973) 379-3226
FAX: (973) 379-1053
www.lupusnj.org

DID YOU KNOW?
The Division of Disability Services is the lead state agency for services to individuals with brain injury. DDS administers the TBI Fund and the TBI Medicaid Waiver.* See Pages 1 and 2.

HEPATITIS
Hepatitis Foundation International
National Headquarters
504 Blick Drive
Silver Spring, MD, 20904
Telephone: (800) 891-0707
(301) 622-4200
FAX: (301) 622-4702
www.hepatitisfoundation.org

HUNTINGTON'S DISEASE
Huntington’s Disease Society of America
53 Stickle Avenue
Rockway, NJ 07866
PO Box 943
Denville, NJ 07834
Telephone: (973) 784-4965
FAX: (973) 784-4966
www.hdsanj.org

LEARNING DISABILITIES
The International Dyslexia Association
New Jersey Branch
PO Box 32
Long Valley, NJ 07853
Telephone: (908) 876-1179
www.interdys.org

Learning Disabilities Association of America
New Jersey Chapter
PO Box 6268
East Brunswick, NJ 08816
Telephone: (732) 645-2738
www.ldanatl.org

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Lupus Foundation of America
NJ Chapter
PO Box 1184
150 Morris Avenue, Suite 102
Springfield, NJ 07081
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(973) 379-3226
FAX: (973) 379-1053
www.lupusnj.org

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Silver Spring, MD, 20904
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(301) 622-4200
FAX: (301) 622-4702
www.hepatitisfoundation.org

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Huntington’s Disease Society of America
53 Stickle Avenue
Rockway, NJ 07866
PO Box 943
Denville, NJ 07834
Telephone: (973) 784-4965
FAX: (973) 784-4966
www.hdsanj.org

LEARNING DISABILITIES
The International Dyslexia Association
New Jersey Branch
PO Box 32
Long Valley, NJ 07853
Telephone: (908) 876-1179
www.interdys.org

Learning Disabilities Association of America
New Jersey Chapter
PO Box 6268
East Brunswick, NJ 08816
Telephone: (732) 645-2738
www.ldanatl.org

LUPUS
Lupus Foundation of America
NJ Chapter
PO Box 1184
150 Morris Avenue, Suite 102
Springfield, NJ 07081
Telephone: (800) 322-5816
(973) 379-3226
FAX: (973) 379-1053
www.lupusnj.org
For the Division of Mental Health and Addiction Services See Page 8
RESPIRATORY DISEASE
American Lung Association
New Jersey Chapter
1031 Route 22, Suite 203
Bridgewater, NJ 08807
Telephone: (908) 685-8040
FAX: (908) 685-8030
www.lunginfo.org

SICKLE CELL DISEASE
Sickle Cell Disease Association of America
SCDAA - Philadelphia/Delaware Valley
5070 Parkside Avenue, Suite 1404
Philadelphia, PA 19131
Telephone: (215) 471-8686
FAX: (215) 471-7441
www.sicklecelldisorder.com

SCLERODERMA
Scleroderma Foundation (Southern NJ)
Delaware Valley Chapter
385 Kings Highway North
Cherry Hill, NJ 08034
Telephone: (866) 675-5545
www.scleroderma.org

Tri-State Chapter (Northern NJ)
59 Front Street
Binghamton, NY 13905
Telephone: (607) 723-2239 (800) 867-0885
FAX: (607) 723-2039
www.scleroderma.org

SENSORY IMPAIRMENTS
New Jersey Association of the Deaf-Blind, Inc.
24 K World’s Fair Drive
Somerset, NJ 08873-1349
Telephone/TTY: (732) 805-1912
FAX: (732) 805-3088
www.njadb.org

New Jersey Speech-Language-Hearing Association
66 Witherspoon Street, Suite 337
Princeton, NJ 08542
Telephone: (888) 906-5742
FAX: (888) 729-3489
www.njsha.org

NEW JERSEY SELF-HELP GROUP CLEARINGHOUSE

★ Maintains information on thousands of local no-fee support groups in New Jersey, including many that address disabilities, illnesses, caregiving, and parenting
★ Provides information about national and online support networks
★ Helps those interested in starting new support groups by providing free how-to materials, phone consultation, and training
★ Publishes an annual directory of support groups

375 East McFarlan Street, Dover, NJ 07801
Telephone: (800) 367-6274 or (973) 989-1122    FAX: (973) 989-1159    www.njgroups.org

SPINA BIFIDA
Spina Bifida Resource Network
(formerly Spina Bifida Association Tri-State Region)
84 Park Avenue, Suite G-106
Flemington, NJ 08822
Telephone: (908) 782-7475
FAX: (908) 782-6102
www.thesbrn.org

SPINAL CORD INJURY (SCI)
Christopher & Dana Reeve Paralysis Resource Center
Short Hills Plaza
636 Morris Turnpike, Suite 3A
Short Hills, NJ 07078
Telephone: (800) 539-7309
FAX: (973) 467-9845
www.christopherreeve.org

Central Jersey Spinal Cord Association
19 Jefferson Avenue
New Brunswick, NJ 08903
Telephone: (732) 220-0870
www.cjsca.net.

STROKE/CVA
New Jersey Stroke Activity Center, Inc.
725 Joralemon Street, Suite 191
Belleville, NJ 07109
Telephone: (973) 450-4114
FAX: (973) 450-0805
www.njsac.org

American Stroke Association
7272 Greenville Avenue
Dallas, TX 75231
Telephone: (888) 4-STROKE (888) 478-7653 or (888) 474-VIVE
http://www.strokeassociation.org/STROKEORG/

TOURETTE SYNDROME
New Jersey Center for Tourette Syndrome
50 Division Street, Suite 205
Somerville, NJ 08876
Telephone: (908) 575-7350
FAX: (908) 575-8699
www.njcts.org
INTERNET RESOURCES

ADAPT (American Disabled for Attendant Programs Today)
www.adapt.org

Alliance for Inclusion in the Arts
www.inclusioninthearts.org

American Association for Adapted Sports Programs
www.adaptedsports.org

American Association of People with Disabilities
www.aapd.com

American Association on Intellectual & Developmental Disabilities
www.aaidd.org

American Chronic Pain Association
www.theacpa.org

American Disability Association (ADAnet)
www.ADAnet.org

American Self-Help Clearinghouse
www.selfhelpgroups.org

Assistance Dogs International, Inc
www.assistancedogsinternational.org

Center for an Accessible Society
www.accessiblesociety.org

Center for Hearing and Communication
www.chchearing.org

Children’s Disabilities Information
www.childrensdisabilities.info

Consortium for Citizens with Disabilities
www.c-c-d.org

Cornucopia of Disability Information
http://codi.buffalo.edu/

Council for Disability Awareness
www.disabilitycanhappen.org

Disabled in Action
www.disabledinaction.org

Disability History Museum
www.disabilitymuseum.org

Disability Info
www.disability.gov

Disability Nation
www.disabilitynation.net

Disability Online
www.disabilityonline.com

Disability Resources Monthly
www.disabilityresources.org

Disability Social History Project
www.disabilityhistory.org

Disabled Sports USA
www.dsusa.org

DO-IT Foundation
www.washington.edu/doit

Family Village
www.familyvillage.wisc.edu

Freedom Clearinghouse
www.freedomclearinghouse.org

Genetic Alliance
www.geneticalliance.org

Harvard Law School Project on Disability
http://hpod.org/

Health Care Coach
www.healthcarecoach.org

I Am PWD
www.iampwd.org/

Inclusion Daily Express
www.inclusiondaily.com

Independent Living Institute
www.independentliving.org
Independent Living USA
www.ilusa.com

Institute for Community Inclusion
www.communityinclusion.org

Institute on Disability Culture
www.dimenet.com/disculture

International Center for Disability Resources
www.icdri.org/

International Paralympic Committee
www.paralympic.org

Job Accommodation Network
http://askjan.org

Largest Minority
www.largestminority.org

Mobility International USA
www.miusa.org

National Academy of Elder Law Attorneys, Inc.
www.naela.org

National Arts and Disabilities Center
www.semel.ucla.edu/nadc

National Center for Accessible Media
http://ncam.wgbh.org/

National Center on Accessibility
www.ncaonline.org/

National Center on Birth Defects and Developmental Disabilities
http://www.cdc.gov/ncbddd/

National Clearinghouse on Postsecondary Education for Individuals with Disabilities
www.heath.gwu.edu/

National Council on Disability
www.ncd.gov

National Disability Rights Network
www.napas.org

National Organization on Disability
www.nod.org

National Institutes of Health
www.nih.gov

National Rehabilitation Information Center
www.naric.com/

PACER Center
Champions for Children with Disabilities
www.pacer.org

Parents with Disabilities Online
www.disabledparents.net

Society for Accessible Travel and Hospitality
www.sath.org

Society for Disability Studies
www.disstudies.org

TASH (formerly The Association for the Severely Handicapped)
www.tash.org

Through the Looking Glass
www.lookingglass.org

World Association of People with Disabilities
www.wapd.org

World Institute on Disability
www.wid.org

United Nations Commission on Human Rights
www.ohchr.org

U.S. International Council on Disabilities
www.usicd.org

Don’t See What You Need?
Contact DDS at
1-888-285-3036
ADVOCACY RESOURCES

ADVOCACY-GENERAL
Alliance for the Betterment of Citizens with Disabilities (ABCD)
127 Route 206, Suite 18
Hamilton, NJ 08610
Telephone: (609) 581-8375
FAX: (609) 581-8512
www.abcdnj.org

Advocates for Children of New Jersey
35 Halsey Street, 2nd Floor, Newark, NJ 07102
Telephone: (973) 643-3876
FAX: (973) 643-9153
www.acnj.org

Association for Special Children and Families
PO Box 494
Hewitt, NJ 07421-0494
Telephone: (973) 728-8744
FAX: (973) 728-5919
www.ascfamily.org

New Jersey Self-Advocacy Project
985 Livingston Avenue
North Brunswick, NJ 08902
Telephone: (732) 246-2525 x22
FAX: (732) 214-1834
www.arcnj.org

ADVOCACY-EDUCATION
Statewide Parent Advocacy Network (SPAN)
35 Halsey Street, 4th Floor
Newark, NJ 07102
Telephone: (800) 654-7726
(973) 642-8100
FAX: (973) 642-8080
www.spannj.org

ADVOCACY-FAMILY SUPPORT
Family Support Center
Epilepsy Foundation of New Jersey
2516 Highway 35 North
Manasquan, NJ 08736
Telephone: (732) 528-8080
(800) 372-6510
FAX: (732) 528-4744
www.fscnj.org

The Family Resource Network
1 AAA Drive, Suite 203
Trenton, NJ 08691
Telephone: (609) 392-4900
(800) 336-5843
FAX: (609) 392-5621
www.familyresourcenetwork.org

ADVOCACY-INFORMATION/RESEARCH
United Spinal Association
75-20 Astoria Blvd.
Jackson Heights, NY 11370
Telephone: (718) 803-3782
FAX: (718) 803-0414
www.unitedspinal.org

ADVOCACY-LEGAL SERVICES
American Civil Liberties Union (ACLU)
PO Box 32159
Newark, NJ 07102
Telephone: (973) 642-2084
www.aclu-nj.org

Education Law Center
60 Park Place, Suite 300
Newark, NJ 07102
Telephone: (973) 624-1815
FAX: (973) 624-7339
TDD: (973) 624-4618
www.edlawcenter.org

Legal Services of New Jersey
100 Metroplex Drive, Suite 402, PO Box 1357
Edison, NJ 08818
Telephone: (732) 572-9100
(888) 576-5529 (Toll-free)
www.lsnj.org

New Jersey State Bar Association
One Constitution Square
New Brunswick, NJ 08901
Telephone: (732) 249-5000
FAX: (732) 249-2815
www.njsba.com
Community Justice Center  
310 W. State Street, Third Floor  
Trenton, NJ 08618  
Telephone:  (609) 218-5120  
FAX:  (609) 218-5126  
http://nj-communityjusticecenter.org

Community Health Law Project  
185 Valley Street  
South Orange, NJ 07079  
Telephone:  (973) 275-1175  
FAX:  (973) 275-5210  
www.chlp.org

BRANCH OFFICES

Community Health Law Project  
650 Bloomfield Avenue, Suite 210  
Bloomfield, NJ 07003  
Telephone:  (973) 680-5599  
FAX:  (973) 680-1488  
TDD:  (973) 680-1116

Community Health Law Project  
225 East State Street, Suite 5  
Trenton, NJ 08608  
Telephone:  (609) 392-5553  
FAX:/TDD:(609) 392-5369

Community Health Law Project  
65 Jefferson Avenue, Suite 402, Elizabeth, NJ 07201  
Telephone:  (908) 355-8282  
FAX:  (908) 355-3724

Community Health Law Project  
Station House Office Building  
900 Haddon Avenue, Suite 400  
Collingswood, NJ 08108  
Telephone/TDD:  (856) 858-9500  
FAX:  (856) 858-9545

Community Health Law Project  
1 Main Street, Suite 413  
Eatontown, NJ 07724  
Telephone:  (732) 380-1012  
FAX:  (732) 380-1015

Disability Rights New Jersey (DRNJ)  
(formerly New Jersey Protection and Advocacy, Inc.)  
210 South Broad Street, 3rd Floor  
Trenton, NJ 08608  
Telephone:  (800) 922-7233  
(609) 292-9742  
FAX:  (609) 777-0187  
www.drnj.org

Division on Civil Rights  
140 East Front Street, 6th Floor  
PO Box 090  
Trenton, NJ 08625  
Telephone:  (609) 292-4605  
TTY:  (609) 292-1785  
FAX:  (609) 292-3812  
www.NJCivilRights.org

BRANCH OFFICES

Division on Civil Rights  
26 South Pennsylvania Avenue, 3rd Floor  
Atlantic City, NJ 08401  
Telephone:  (609) 441-3100  
TTY:  (609) 441-7648  
FAX:  (609) 441-3578

Division on Civil Rights  
One Port Center  
2 Riverside Drive, 4th Floor  
Camden, NJ 08103  
Telephone:  (856) 614-2550  
TTY:  (856) 614-2574  
FAX:  (856) 614-2568

Division on Civil Rights  
31 Clinton Street, 3rd Floor.  
PO Box 46001  
Newark, NJ 07102  
Telephone:  (973) 648-2700  
TTY:  (973) 648-4678  
FAX:  (973) 648-4405

SUPPORT GROUPS

New Jersey Self-Help Group Clearinghouse  
375 East McFarlan Street  
Dover, NJ 07801  
Telephone:  (800) 367-6274  
(973) 989-1122  
FAX:  (973) 989-1159  
www.njgroups.org

See Page 25
**PROFESSIONAL AND PROVIDER ORGANIZATIONS**

New Jersey Association of Community Providers, Inc.  
1005 Whitehead Road Ext., Suite 1B  
Ewing, NJ 08638  
Telephone: (609) 406-1400  
FAX: (609) 406-1442  
[www.njacp.org](http://www.njacp.org)

ACCESS-NJ/CNA  
150 West State Street, Suite 120  
Trenton, NJ 08608  
Telephone: (609) 392-1255  
FAX: (609) 392-3236  
[www.cnaservices.org](http://www.cnaservices.org)

Association of Schools and Agencies for the Handicapped (ASAH)  
2125 Route 33  
Lexington Square  
Hamilton Square, NJ 08690  
Telephone: (609) 890-1400  
FAX: (609) 890-8860  
[www.asah.org](http://www.asah.org)

New Jersey Association for Persons in Supported Employment (NJAPSE)  
The Network on Employment  
Telephone: (732) 831-1114  
[www.njapse.org](http://www.njapse.org)

**SERVICE DOG RESOURCES**

Canine Companions for Independence  
286 Middle Island Road, Medford, NY 11763  
Telephone/TDD: (800) 572-2275  
[www.cci.org](http://www.cci.org)

Pet Partners (formerly Delta Society)  
875 124th Avenue NE, Suite 101  
Bellevue, WA 98005  
Telephone: (425) 679-5500  
[www.petpartners.org](http://www.petpartners.org)

Canine Partners for Life  
PO Box 170, Cochranville, PA 19330  
Telephone: (610) 869-4902  
[www.k94life.org](http://www.k94life.org)

Seeing Eye, Inc.  
PO Box 375, Morristown, NJ 07963-0375  
Telephone: (973) 539-4425  
[www.seeingeye.org](http://www.seeingeye.org)

**See Appendix 5 for more information on Service Animals**

**RECREATION RESOURCES**

**SPORTS AND TRAINING**

New Jersey Special Olympics  
3 Princess Road  
Lawrenceville, NJ 08648  
Telephone: (609) 896-8000  
FAX: (609) 896-8040  
[www.sonj.org](http://www.sonj.org)

US YOUTH SOCCER - TOPSoccer  
529 Abbington Drive, Suite 5  
East Windsor, NJ 08520  
Telephone: (609) 490-0725/0731  
[www.njyouthsoccer.com](http://www.njyouthsoccer.com)

**ARTS PROGRAMS**

New Jersey Arts Access Task Force  
8 Marcella Avenue  
West Orange, NJ 07052  
Telephone: (973) 731-6582  
FAX: (973) 731-5520  
[www.njtheatrealliance.org/accessibility.htm](http://www.njtheatrealliance.org/accessibility.htm)

VSA Arts of New Jersey  
703 Jersey Avenue  
New Brunswick, NJ 08901  
Telephone: (732) 745-3885  
FAX: (732) 745-4524  
[www.vsanj.org](http://www.vsanj.org)
TECHNOLOGY RESOURCES

ASSISTIVE TECHNOLOGY
Assistive technology is equipment or services which increase, maintain or improve the functional capability of an individual with a disability. The following programs and agencies provide both awareness of and access to assistive technology.

“Back in Action”
Assistive Devices Recycling Center
Telephone: (800) 922-7233
(609) 292-9742
TTY: (609) 633-7106
FAX: (609) 777-0187
http://backinaction.drnj.org

Assistive Technology Advocacy Center (ATAC)
210 S. Broad Street, 3rd Floor
Trenton, NJ 08608
Telephone: (800) 922-7233
(609) 292-9742
TTY: (609) 633-7106
FAX: (609) 777-0187
www.drnj.org/atacprogram.htm

Rehabilitation Technology Services and Technology Lending Center
Advancing Opportunities (formerly CPNJ)
1005 Whitehead Road Ext., Suite 1
Ewing, NJ 08638
Telephone: (609) 882-4182
(888) 322-1918 (Toll-free)
TTY: (609) 882-0620
FAX: (609) 882-4054
www.goodwillhomemedical.org

Goodwill Home Medical Equipment
(formerly YourReSource)
18 Artic Parkway
Ewing, NJ 08638
Telephone: (609) 396-1513
www.goodwillhomemedical.org

TECHNOLOGY RESOURCES ON THE WEB

<table>
<thead>
<tr>
<th>Website</th>
<th>URL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Able Data</td>
<td><a href="http://www.abledata.com">www.abledata.com</a></td>
</tr>
<tr>
<td>AssistiveTech.net</td>
<td><a href="http://www.assistivetech.net">www.assistivetech.net</a></td>
</tr>
<tr>
<td>Northeast ADA &amp; IT Center</td>
<td><a href="http://www.ilr.cornell.edu/edi/dbtacnortheast/index.cfm">www.ilr.cornell.edu/edi/dbtacnortheast/index.cfm</a></td>
</tr>
<tr>
<td>RESNA</td>
<td><a href="http://www.resna.org">www.resna.org</a></td>
</tr>
<tr>
<td>Web Access Interactive</td>
<td><a href="http://www.w3.org/WAI/">www.w3.org/WAI/</a></td>
</tr>
</tbody>
</table>

NATIONAL RESOURCES
Many national organizations can offer assistance to people with disabilities and their families. Here are some telephone numbers, hotlines, and Web sites for additional resources.

American Association on Intellectual and Developmental Disabilities
(202) 387-1968
www.aaiidd.org

American Cancer Society
(800) 227-2345
www.cancer.org

American Foundation for the Blind
(800) 323-4563
www.afb.org

American Stroke Association
(888) 478-7653
www.strokeassociation.org

Amputee Coalition of America
(888) 267-5669
www.amputee-coalition.org

Amyotrophic Lateral Sclerosis Association
(800) 782-4747
www.alsa.org

The Arc of the United States
(800) 433-5255
www.thearc.org

Arthritis National Research Foundation
(800) 588-2873
www.curearthritis.org

Brain Injury Association of America
(800) 444-6443
www.biausa.org

Burn Association of America
(312) 642-9260
www.ameriburn.org

Celiac Sprue Association
(877) 272-4272
www.csaceliacs.org
Children and Adults with Attention Deficit Disorder (CHADD)  
(800) 233-4050  
www.chadd.org  

Chronic Fatigue and Immune Dysfunction Syndrome Association of America  
(704) 365-2343  
www.cfids.org  

Cystic Fibrosis Foundation  
(800) 344-4823  
wwwcff.org  

Disability Rights Education and Defense Fund  
(800) 348-4232  
www.dredf.org  

Easter Seals National Headquarters  
(800) 221-6827  
www.easterseals.com  

Epilepsy Foundation of America  
(800) 332-1000  
www.epilepsyfoundation.org  

Hearing Loss Association of America  
(301) 657-2248  
www.hearingloss.org  

Job Accommodation Network  
(800) 526-7234  
http://askjan.org  

Learning Disabilities Association of America  
(412) 341-1515  
www.ldanaatl.org  

Mental Health America  
(800) 969-6642  
www.nmha.org  

Muscular Dystrophy Association  
(800) 572-1717  
www.mda.org  

National Accessible Apartment Clearinghouse  
Housing Resource Center  
(877) 428-8844  
www.nmhc.org/contentlist.cfm?navid=182  

National Association of the Deaf  
(301) 587-1788 (Voice)  
www.nad.org  

National Association for Parents of Children with Visual Impairments  
(800) 562-6265  
www.spedex.com/napvi  

National Association of People with AIDS  
(866) 846-9366  
www.napwa.org  

National Autism Center  
(877) 313-3833  
www.nationalautismcenter.org  

National Council on Alcoholism and Drug Dependence  
(800) 622-2255  
www.ncadd.org  

National Dissemination Center for Children with Disabilities (NICHCY)  
(800) 695-0285  
www.nichcy.org  

National Down Syndrome Congress  
(800) 232-6372  
www.ndscenter.org  

National Down Syndrome Society  
(800) 221-4602  
www.ndss.org  

National Fragile X Foundation  
(800) 688-8765  
www.fragilex.org  

National Library Services for the Blind and Physically Handicapped  
(888) 657-7323  
www.loc.gov/nls/  

National Multiple Sclerosis Society  
(800) 344-4867  
www.nationalmssociety.org  

National Organization for Rare Disorders  
(800) 999-6673  
www.rarediseases.org  

National Spinal Cord Injury Association  
(800) 962-9629  
Email: info@spinalcord.org  
www.spinalcord.org  

Office of Disability Employment Policy (ODEP)  
(866) 633-7365  
www.dol.gov/odep  

Paralyzed Veterans of America  
(800) 424-8200  
www.pva.org  

Reflex Sympathetic Dystrophy Syndrome Association  
(877) 662-7737  
www.rsd.org  

Society for Disability Studies  
(704) 274-9240  
www.disstudies.org  

United Spinal Association  
(800) 404-2898
RESEARCH RESOURCES

The NJ State Library Talking Book & Braille Center
PO Box 501
2300 Stuyvesant Avenue
Trenton NJ 08618
Telephone: (800) 792-8322
FAX: (609) 406-7181
www.njstlbbc.org

Learning Ally
(formerly Recording for the Blind and Dyslexic)
20 Roszel Road
Princeton, NJ 08540
Telephone: (800) 221-4792
FAX: (609) 987-8116
www.learningally.org

New Jersey State Library
PO Box 520, 185 West State Street
Trenton, NJ 08625
Telephone: (609) 278-2640
FAX: (609) 292-2746
www.njstatelib.org

RESEARCH RESOURCES ON THE WEB
Disability Research Institute www.dri.uiuc.edu/default.htm
National Center for the Dissemination of Disability Research www.ncddr.org
National Rehabilitation Information Center www.naric.com
Spinal Cord Injury Information Network www.spinalcord.uab.edu
US Census Bureau http://factfinder2.census.gov

RIGHTS AND LAWS

The Individuals with Disabilities Education Act (IDEA)
http://idea.ed.gov
Federal law mandating that all children, regardless of disability, are entitled to a free, appropriate education, without extra cost and in the least restrictive and segregated environment possible.

The Rehabilitation Act of 1973
Federal law which mandates all federal government agencies, and agencies with federal government contracts, to take affirmative action to employ people with disabilities. It also protects otherwise qualified people with disabilities from being denied services or benefits from a program receiving federal money.

The Americans with Disabilities Act (ADA)
www.ADA.gov
Federal civil rights law which guarantees individuals with disabilities equal opportunity in employment, public accommodations, state and local government services, transportation, and telecommunications.

The Developmental Disabilities Assistance and Bill of Rights Act of 2000
Federal law mandating that an individual with a developmental disability has a right to appropriate treatment for his or her disability, and that treatment should be designed to maximize the individual’s potential.

The Fair Housing Act
http://www.justice.gov/crt/about/hce/title8.php
Federal law which prohibits discrimination in the sale or rental of houses and apartments. It is also discriminatory to refuse to allow the modification of a home to provide physical access.

The Motorized Wheelchair Lemon Law
www.state.nj.us/lps/ca/brief/wheel.pdf
The Wheelchair Lemon Law requires manufacturers to give customers warranties of at least one year that cover defects which impair the use, value or safety of the chair or scooter. After three unsuccessful attempts at repairing the same problem with the wheelchair or motorized scooter or if the wheelchair or motorized scooter is out of service for a total of twenty days, the customer may be entitled to a replacement, refund, or early lease termination, minus a reasonable allowance for use.

The Snow Removal Act
www.njleg.state.nj.us/9899/Bills/pl99/182_.htm
In a public parking area, the person who owns or controls the area shall be responsible for assuring that the restricted spaces remain free from obstruction. This includes shopping carts and other debris. Ice and snow must be removed within 24 hours after the weather condition has ceased.

New Jersey Handicapped Parking Laws
Appendix 1
Open Public Records Act (OPRA)
www.nj.gov/opra/
2001 state law which requires most branches of state, county, and municipal government to provide citizens with the opportunity to inspect, copy, or examine government records. It does allow public agencies to protect citizens’ personal information.

Older Americans Act
www.aoa.gov
Federal civil rights law passed in 1965, which has since been amended. It created the Administration on Aging and provides funding for research and training projects. It also provides nutrition programs, health promotion and disease prevention, in-home services, and protection of the rights of older persons. The amended Act created the National Family Caregiver Support Program, which helps families care for elders who have illnesses or disabilities.

Mental Health Parity Act
Federal law which prevents group health plans of employers with more than 50 workers from placing dollar limits on mental health benefits that are lower than annual or lifetime dollar limits for medical and surgical benefits offered under the plan. This law does not, however, require group health plans to include mental health coverage.

Health Insurance Portability and Accountability Act (HIPAA)
www.hhs.gov/ocr/hipaa/
Federal law which establishes national standards to protect individuals’ medical records and other health information. Insurance carriers, healthcare clearingshouses, and healthcare providers are required to comply with its privacy standards. It gives consumers the right to request to inspect, copy, or amend their medical records, and to limit disclosure of information.

Danielle’s Law
www.state.nj.us/humanservices/ddd/resources/info/danielleslaw2.html
New Jersey state law which requires staff working at public or private facilities for persons with developmental disabilities or brain injuries to call 911 in cases of medical emergency.

Air Carriers Access Act
Federal law which requires airlines to accommodate the needs of passengers with disabilities. It prevents airlines from refusing to transport a passenger solely because of a disability; limits the circumstances under which passengers with disabilities must provide advance information about their disabilities to air carriers; states that assistive devices do not count against passenger baggage limits; and sets accessibility guidelines for airplane facilities. Airline personnel must provide routine physical assistance but are not required to provide what would customarily be regarded as personal care assistance. However, if a passenger requires an attendant, the airline must transport the attendant free of charge. The law does not require an airline to transport an individual who may endanger the health or safety of others. The Act mandates that a Complaints Resolution Officer (CRO) be immediately available to resolve disputes between airlines and passengers with disabilities.

The Work Incentives Improvement Act
www.socialsecurity.gov/work/aboutticket.html
Former U.S. President Clinton signed the Ticket to Work and Work Incentives Improvement Act of 1999 on December 17. This law increases beneficiary choice in obtaining rehabilitation and vocational services; removes barriers that require people with disabilities to choose between health care coverage and work; and insures that more Americans with disabilities have the opportunity to participate in the workforce and lessen their dependence on public benefits.

New Jersey Law Against Discrimination (NJLAD)
www.state.nj.us/lps/dcr/law.html
New Jersey state law which prohibits discrimination in employment, housing, places of public accommodation, and credit and business contracts on the basis of race, creed, color, national origin, nationality, ancestry, age, sex, familial status, marital status, domestic partnership status, affectional or sexual orientation, atypical cellular or blood trait, genetic information, liability for military service, mental or physical disability, perceived disability, or AIDS and HIV status. There are exceptions to these prohibitions.

Family Support Act
The Family Support Act is a 1993 state law which created family-driven Regional Family Support Planning Councils to assist families in making service decisions that best meet the needs of their members with disabilities. It establishes within the Division of Developmental Disabilities (DDD) a system of family support which includes financial assistance, service coordination, and a variety of services and trainings.
LEGAL ASSISTANCE

Civil Rights
The Division on Civil Rights, within the New Jersey Department of Law and Public Safety, is responsible for investigating allegations of discrimination and for seeking resolution through conciliation, hearings, or court orders. People with disabilities can file a complaint by calling the division or any of its enforcement branches.

The Division on Civil Rights
PO Box 090
Trenton, NJ 08625-0090
Telephone: (609) 292-4605
TTY: (609) 292-1785
FAX: (609) 984-3812
www.NJCivilRights.org

DISABILITY RIGHTS INFORMATION SERVICES
The following telephone numbers and Internet sites offer access to federal agencies and other organizations which provide information about the Americans with Disabilities Act (ADA), as well as guidance in understanding and complying with provisions of the ADA and other federal disability rights laws.

Department of Justice
ADA Information Line for documents, questions and referrals: (800) 514-0301
TDD: (800) 514-0383
www.ada.gov

Equal Employment Opportunity Commission (EEOC)
National Headquarters
Telephone: (202) 663-4900
TTY: (202) 663-4494
To be automatically connected to the nearest EEOC field office: (800) 669-4000
TTY: (800) 669-6820
www.eeoc.gov

Federal Communications Commission
Consumer Information on Telecommunications Relay Services (TRS)
Telephone: (888) 225-5322 TTY: (888) 835-5322
www.fcc.gov/cgb/dro/trs.html

Architectural and Transportation Barriers Compliance Board
Documents and questions: (800) 872-2253
TDD: (800) 993-2822
www.access-board.gov

INFORMATION ON OTHER LAWS OF INTEREST
Individuals with Disabilities Education Act (IDEA) of 1990
US Department of Education
Office of Special Education and Rehabilitative Services
Telephone: (202) 245-7468
www.ed.gov/about/offices/list/OSERS/index.html

Fair Housing Act of 1988
New Jersey/New York
HUD Fair Housing Office
Telephone: (800) 496-4294 TTY: (973) 645-3298
www.hud.gov/offices/fheo/aboutfheo/fhhubs.cfm

Rehabilitation Act of 1973
Disability Rights Section, Civil Rights Division, U.S.
Department of Justice:
Telephone: (800) 514-0301 TTY: (800) 514-0383
www.ada.gov

The U.S. Department of Justice provides information about the Americans with Disabilities Act (ADA) through a toll-free ADA Information Line. This service permits businesses, State and local governments, or others to call and ask questions about general or specific ADA requirements including questions about the ADA Standards for Accessible Design. ADA specialists are available Monday through Friday from 9:30 AM until 5:30 PM (eastern time) except on Thursday when the hours are 12:30 PM until 5:30 PM. Spanish language service is also available.

For general ADA information, answers to specific technical questions, free ADA materials, or information about filing a complaint, call:
800-514-0301 (voice) 800-514-0383 (TTY)

For additional information regarding ADA, please visit the website at: www.ada.gov

AMERICANS WITH DISABILITIES ACT AT A GLANCE

<table>
<thead>
<tr>
<th>Title</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Title I</td>
<td>Ensures that qualified job applicants and employees with disabilities are protected from discrimination on the basis of disability. Enforced by the Equal Employment Opportunity Commission (EEOC)</td>
</tr>
<tr>
<td>Title II</td>
<td>Requires equal access for people with disabilities to state and local government programs and services. Enforced by the Department of Justice (DOJ)</td>
</tr>
<tr>
<td>Title III</td>
<td>Mandates access to goods and services to people with disabilities in places of public accommodation. Enforced by the Department of Justice (DOJ)</td>
</tr>
<tr>
<td>Title IV</td>
<td>Establishes the Telecommunication Relay Service and requires any public service announcement that is funded wholly or in part by the federal government to be closed-captioned. Enforced by the Federal Communications Commission (FCC)</td>
</tr>
<tr>
<td>Title V</td>
<td>Compliance mechanisms for the administration of the provisions of the ADA</td>
</tr>
</tbody>
</table>
HEALTH COVERAGE RESOURCES

This section describes federal and state health care assistance programs and health care resources for eligible children and adults with disabilities.

SPECIAL CHILD HEALTH SERVICES
Each of the state’s 21 counties has a Special Child Health Services (SCHS) Case Management Unit jointly funded by SCHS and the County Freeholders. SCHS Case Managers, with parental consent, work with the child’s parents and the physician to evaluate an affected child’s strengths and needs; and develops an individual service plan for the child and family. Medical, educational, developmental, social and economic needs of the child and family are targeted.

Special Child Health Services
PO Box 364, Trenton, NJ 08625-0364
Telephone: (609) 777-7778
(888) 653-4463 (Toll-Free)
FAX: (609) 292-3580

COUNTY CASE MANAGEMENT UNITS
Atlantic County (609) 909-9269
Bergen County (201) 634-2620
Burlington County (609) 267-7156 x7104
Camden County (856) 374-6021
Cape May County (609) 465-6841
Cumberland County (856) 327-7602 x7132
Essex County (973) 395-8836
Gloucester County (856) 218-4111
Hudson County (201) 915-2514
Hunterdon County (908) 788-6399
Mercer County (609) 588-8460
Middlesex County (732) 745-3187
Monmouth County (732) 224-6950
Morris County (973) 971-4155
Ocean County (732) 341-9700 x7602
Passaic County (973) 523-6778
Salem County (856) 935-7510 x8305
Somerset County (908) 725-2366
Sussex County (973) 948-5239
Union County (908) 889-0950 x2544
Warren County (908) 689-6000 x258

Early Intervention Services
The New Jersey Early Intervention System (NJEIS), under the Division of Family Health Services, implements New Jersey’s statewide system of services for infants and toddlers, birth to age three, with developmental delays or disabilities, and their families. The Department of Health is appointed by the Governor as the state lead agency for the Early Intervention System.
Telephone: (888) 653-4463

MATERNAL AND CHILD HEALTH SERVICES
The Maternal and Child Health and Regional Services Unit supports a regionalized perinatal system and provides epidemiology services based on infant mortality and morbidity surveillance units. Funding and coordination are provided to the Healthy Mothers/Healthy Babies Coalitions, the MCH Consortia, and a network of specialized perinatal services for pregnant women at-risk. This network includes high-risk obstetric clinics and risk reduction centers.

DIVISION OF FAMILY HEALTH SERVICES
NJ Family Health Line
Telephone: (800) 328-3838

NEWBORN BIOCHEMICAL SCREENING PROGRAM
Telephone: (609) 292-1582

SUPPLEMENTAL NUTRITION
The Supplemental Nutrition Program for Women, Infants, and Children (WIC) provides supplemental nutritious foods, nutrition education, breastfeeding promotion and support, immunization screening, and health care referrals to pregnant, breastfeeding, and postpartum women, infants, and children (from families with inadequate income and who are at risk with respect to their physical and mental health due to inadequate nutrition and/or primary health care).

FOR LOCAL WIC AGENCIES, CALL:
(866) 44NJWIC

For the Department of Health
See Page 9

DENTAL ASSISTANCE
Dental Lifeline Network
(formerly New Jersey Foundation of Dentistry for Persons with Disabilities, Donated Dental Services)
25 Kennedy Boulevard, Suite 400
East Brunswick, NJ 08816
Essex, Union, Hudson, Bergen, Passaic, Morris, and Sussex Counties:
Telephone: (877) 720-5557
(732) 296-6718
FAX: (732) 549-8907
All other counties:
Telephone: (800) 829-4619
(732) 549-8909
FAX: (732) 296-6719
www.nfdh.org
University of Medicine & Dentistry of New Jersey (UMDNJ), New Jersey Dental School Clinic
110 Bergen Street, PO Box 1709
Newark, NJ 07101
Telephone: (973) 972-4242

Dental Care for Persons with Developmental Disabilities in NJ,
Matheny Medical and Educational Center
PO Box 339, Peapack, NJ 07977
Telephone: (908) 234-0011
(888) 917-1222

Campaign of Concern
This program uses registered hygienists to teach oral hygiene skills to people with developmental disabilities and trains caregivers in proper oral health and hygiene.
Telephone: (800) 466-8129

Association of Managed Care Dentists
www.amcd.org
Dental Provider Database
www.disabilityhealth.org/dental

PHARMACEUTICAL ASSISTANCE
PAAD and Senior Gold
The Division of Aging Services offers, to qualified individuals, programs which provide financial assistance for prescription medicines and certain pharmacy items.

For information about applying for Pharmaceutical Assistance to the Aged and Disabled (PAAD) or Senior Gold, contact your county’s NJ EASE program (see page 19), your local pharmacy, or the Division of Aging Services.

Division of Aging Services Call Center
(800) 792-9745 (609) 588-7048

For information about the AIDS Drug Distribution Program (ADDP), call: (877) 613-4533
Rx4NJ (888) 793-6765 www.rx4nj.org
Many pharmaceutical companies have Patient Assistance Programs to assist consumers who have limited income and are without health insurance which covers the cost of medications. Rx4NJ, a Partnership for Prescription Assistance (PPA) program, is a no-cost service which connects consumers to these discounts.

MENTAL HEALTH SERVICES
Statewide Clinical Consultation and Training (SCCAT)
This program serves individuals with developmental disabilities in mental health or behavioral crises. Their staff work out of regional offices, providing 24 hour a day, 7 day a week mobile response to people who are in crisis wherever they are located. They work with consumers, their families, staff and mental health providers by offering:
- Direct response at the time of crisis in family homes, residential placements, day programs, and emergency rooms
- Technical support to families, sponsors, DD and mental health service providers
- Link-up with relevant resources
- Training for consumers, families, sponsors, and service providers
- Consultations at psychiatric inpatient units

For more information, call:
(888) 393-3007 www.sccatnj.org

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CHARITY CARE (866) 588-5696
The New Jersey Hospital Care Payment Assistance Program (Charity Care) is free or reduced charge care, which is provided to patients who receive inpatient and outpatient services at acute care hospitals throughout New Jersey. Some services, and outpatient prescriptions, may not be eligible for reduction. Assistance is available to individuals who have no health coverage or coverage that pays only for part of the bill, who are ineligible for any private or government sponsored coverage (such as Medicaid), and who meet the program’s income and assets criteria.

HEALTHCARE RESOURCES ON THE WEB
The Patient Advocate Foundation
www.patientadvocate.org
Medicare Interactive
www.medicareinteractive.org
Center for Ethics and Advocacy in Healthcare
www.healthcare-ethics.org

DID YOU KNOW?
The New Jersey Motor Vehicle Commission (MVC) provides a discount on the cost of vehicle registration to SSI, PAAD and Lifeline recipients. In order to receive this discount, the recipient must provide a current Lifeline or PAAD eligibility card at the time of registration.

For more information, contact the MVC at:
(888) 486-3339
Medicare is a health insurance program, administered by the Center for Medicare and Medicaid Services (CMS), for people 65 years of age or older, certain younger people with disabilities, and people with End-Stage Renal Disease.

Medicare coverage is divided into three parts: Part A, Part B, and Part D. Part A helps to pay for care in hospitals, skilled nursing facilities, and hospice care. Part B helps pay for doctors, outpatient hospital care, and some other services not covered under Part A. Part D provides prescriptions coverage. Please direct specific questions to your carrier.

**MEDICARE CONTACTS**

**Center for Medicare and Medicaid Services (CMS)**
26 Federal Plaza Room, 38th Floor
New York, NY 10278
Telephone: (212) 616-2205
FAX: (483) 380-8872
http://cms.hhs.gov

For Medicare information:
www.medicare.gov
800-MEDICARE (633-4227)

**NEW JERSEY CARRIERS AND PARTNERS**

**State Health Insurance and Assistance Program (SHIP)**
Telephone: (800) 792-8820
(609) 943-3437
FAX: (609) 943-4011

**New Jersey Hospice and Palliative Care Organization**: (908) 233-0060
www.njhospice.org

**NEW JERSEY STATE GOVERNMENT CONTACTS**

**State Insurance Department**: (609) 292-5360
**State Medical Assistance Office**: (609) 588-2600
**Long Term Care Ombudsman**: (877) 582-6995

**FEDERAL GOVERNMENT CONTACTS**

**Center for Disease Control and Prevention (CDCP)**
(800) 232-4636
www.cdc.gov

**Department of Veterans Affairs (DVA)**
(800) 827-1000
TDD: (800) 829-4833
www.va.gov

**Health Resources and Services Administration (HRSA)**
(888) 275-4772
TDD: (877) 489-4772
www.hrsa.gov

**Office on Civil Rights**
(800) 368-1019
TDD: (800) 537-7697
www.hhs.gov/ocr/

**Office of the Inspector General**
(800) 869-4499 TDD: (800) 377-4950
www.justice.gov/oig

**Railroad Retirement Board**
(877) 772-5772
TDD: (312) 751-4701
www.rrb.gov

**MEDICARE COVERAGE AT A GLANCE**

**Part A**: Medically necessary care in hospitals, skilled nursing facilities, hospice, and some home health care

**Part B**: Doctor visits, preventive care, laboratory and x-ray services, durable medical equipment, hospital outpatient services, home health care, and ambulance service

**Part D**: Coverage for some medically approved pharmaceuticals
The New Jersey Medicaid Program, administered by the DHS Division of Medical Assistance and Health Services, covers certain medical and health care services for individuals who meet established eligibility standards.

MEDICAL ASSISTANCE CUSTOMER CENTERS
Atlantic / Cape May / Cumberland Counties
(609) 561-7569
Bergen / Passaic / Morris / Sussex / Warren Counties
(973) 977-4077
Burlington / Camden / Gloucester / Mercer / Salem Counties
(856) 614-2870
Essex County
(973) 648-3700
Hudson County
(201) 217-7100
Monmouth / Ocean / Middlesex / Hunterdon / Somerset / Union Counties
(732) 761-3600

MEDICAID HOME AND COMMUNITY-BASED WAIVERS
Medicaid waivers include expanded Medicaid services to allow individuals who require facility-level of care to remain in the community. Individual waivers have disability-specific services included in their service packages. Please note that waivers have clinical and financial eligibility criteria, which must be met prior to enrollment.

Waivers are for individuals who already qualify for Medicaid but require supports and services beyond what standard Medicaid health insurance covers, OR for those who do not qualify for Medicaid under standard income guidelines, but who will not be able to remain in their homes without the supports and services that the waiver can provide, and who require a level of care provided by a hospital, a nursing facility, or an intermediate care facility.

HMO Contact Numbers
- Amerigroup 800-600-4441
- Healthfirst 888-464-4365
- Horizon NJ Health 877-765-4325
- United Healthcare 800-941-4647

NJ FAMILY CARE
NJ FamilyCare is a federal and state funded health insurance program created to help New Jersey’s uninsured children and certain low-income parents and guardians to have affordable health coverage. It is for families who do not have available or affordable employer insurance, and cannot afford to pay the high cost of private health insurance.
Telephone: (800) 701-0710
www.njfamilycare.org

“Where’s My Ride?”
LogistiCare schedules rides to medical appointments for individuals on Medicaid/NJ FamilyCare.
Reservations: (866) 527-9933

MEDICAID AT A GLANCE
MEDICAID SERVICES MAY INCLUDE:
- Certified Nurse Practitioner/Clinical Nurse Specialist Services
- Chiropractic Services
- Dental Services
- Early and Periodic Screenings, Diagnosis, and Treatment (under age 21 only)
- Family Planning Services
- HealthStart Maternity and Pediatric Care Services
- Home Care Services
- Hospice Services
- Inpatient and Outpatient Hospital Services
- Laboratory and Radiological Services
- Medical Day Care Services
- Medical Supplies and Equipment
- Nursing Facility Services
- Optometric Services and Optical Appliances
- Pharmaceutical Services
- Physician Services
- Podiatric Services
- Prosthetic and Orthotic Devices and Hearing Aids
- Psychological and Mental Health Services
- Rehabilitative Services
- Medical Transportation Services
HEALTH AND WELLNESS FOR PEOPLE WITH DISABILITIES

WELLNESS BASICS

- Include physical activity in your daily routine.
- Eat according to the FDA Food Pyramid at http://mypyramid.gov/
- Rest when needed and maintain a sleep schedule and maintain good personal hygiene.
- Make medical appointments as needed and keep accurate records for follow-up.
- Take medication as directed. Don’t deviate from regime without medical clearance.
- Do a daily ‘wellness check’ Look out for skin breakdown, sores and irritation.
- Make sure medical equipment such as wheelchairs and prosthetic devices “fit” properly.
- Avoid drug usage and limit alcohol and tobacco consumption.
- Maintain social interaction. Be part of the community.
- Keep up with “preventive” care. (Examples: Mammogram and pelvic exams for females and DRE and testicular exam for males.)

HEALTH CARE SELF-ADVOCACY

- Keep an accurate updated list of your medications, providers, and insurance information.
- Make sure providers’ offices are accessible. When in doubt, ask!!
- Discuss your disability as well as your health needs with practitioners.
- Never be afraid to ask questions or get clarity as needed.
- Ask someone to accompany you to appointments as needed.
- Keep a list of concerns or questions in between appointments and bring it with you to your appointments.

WELLNESS RESOURCES ON THE WEB

Center for Disease Control Women's Health Homepage
www.cdc.gov/ncbddd/women/default.htm

The National Center on Physical Activity and Disability
www.ncpad.org/

Center for Research on Women with Disabilities (CROWD)
www.bcm.edu/crowd/index.cfm

American Association on Health and Disability
www.aahd.us/page.php

Office on Women’s Health
www.womenhealth.gov/illness-disabilities

Center for Disease Control Feature Page on Disabilities
www.cdc.gov/Features/Disabilities

MedNets.com
www.mednets.com
FINANCIAL ASSISTANCE

SUPPLEMENTAL SECURITY INCOME
Supplemental Security Income (SSI) is a Federal program established for the aged and people with disabilities. The program provides a monthly stipend. The federal government administers SSI through the Social Security Administration. People over 65 and people with disabilities, including children, may be eligible for SSI payments, and will receive NJ Medicaid automatically. Application is made through any Social Security office. Parents or guardians may apply on behalf of children under 18.

SOCIAL SECURITY DISABILITY INSURANCE
The Social Security Disability Insurance (SSDI) program pays benefits to disabled workers and their families. To be eligible for SSDI, you must be disabled and must have earned a minimum number of credits from work covered under Social Security. The required number of credits varies depending on your age at the time you became disabled.

CATASTROPHIC ILLNESS IN CHILDREN RELIEF FUND (800) 335-FUND
The Catastrophic Illness in Children Relief Fund provides financial assistance for families in which a child has a disability or illness for which expenses are incurred that are not fully covered by insurance, state or federal programs, or other sources. Families that have lived in New Jersey for at least three months immediately preceding the date of application may be eligible if they have incurred health care expenses that exceed 10 percent of the family’s income (plus 15 percent of any income over $100,000). The child must have been 21 years old or younger when the medical bills were incurred. Families may reapply annually.

UTILITY ASSISTANCE

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP) (800) 510-3102
LIHEAP helps to pay heating and cooling bills.

NJ LIFELINE CREDIT PROGRAM (800) 792-9745
NJ Lifeline is a yearly credit for your electric or gas bill. An individual must be 65 years old, or be a disabled adult (at least 18 years old) who is receiving Social Security Disability benefits. Recipients of Supplemental Security Income (SSI) do not need to apply—the Lifeline benefit is included in the monthly SSI check.

NJ SHARES (866) NJSHARES (657-4273) www.njshares.org
NJ SHARES helps to pay electric and gas bills. This benefit can help if you experience a financial emergency and cannot pay your energy bill. To apply, contact a local NJ SHARES Intake Agency using the toll-free number above.

UNIVERSAL SERVICE FUND (USF) (866) 240-1347
The Universal Service Fund (USF) program helps eligible low income households pay electric and natural gas service. The goal of the USF program is to ensure that eligible New Jersey utility customers only have to pay an affordable portion of their household income for energy cost. Under USF, eligible households would pay no more than 6% of their annual income for their natural gas and electric service combined. USF recipients must reside at the address provided on their utility account, and USF benefits will only be offered to the person/head of household listed on the utility account.

AUTO INSURANCE ASSISTANCE

DOLLAR-A-DAY AUTO INSURANCE (800) 652-2471
The Dollar-A-Day policy is available to New Jersey drivers who are currently enrolled in Medicaid with hospitalization. It covers emergency treatment immediately following an accident, and treatment of serious brain and spinal cord injuries up to $250,000. It also provides a death benefit of $10,000. The cost is $365 per year.
EARLY INTERVENTION RESOURCES

The New Jersey Early Intervention System receives state and federal funds through Part C of the Individuals with Disabilities Education Act. The ultimate goal is for children to maximize their potential to lead full, productive lives with their families and within their own communities.

New Jersey’s Early Intervention System is a coordinated effort among the New Jersey Department of Health, the New Jersey Department of Human Services, the New Jersey Department of Education and the New Jersey Department of Children and Families. A State Interagency Coordinating Council, appointed by the governor, advises and assists the Department of Health as the lead agency in the development and implementation of early intervention for infants and toddlers with developmental delays or disabilities, and their families. Services are available to children, birth to three, in every county.

ELIGIBILITY
Each child’s eligibility is determined by a multidisciplinary team, which includes the child’s parents. If the child is not eligible for early intervention, recommendations may be made for referral to other appropriate resources. If the child is eligible, as determined by a medical diagnosis or developmental evaluation, an Individualized Family Service Plan (IFSP) to meet the needs of the child and the family will be developed by the team.

CRITERIA
• developmental delay of at least 1.5 standard deviations below the mean in two or more developmental areas (cognitive; physical, including gross motor, fine motor, vision and hearing; communication, social/emotional or adaptive); or
• developmental delay of at least 2.0 standard deviations below the mean in one developmental area; or
• a medically diagnosed physical or mental condition that has a high probability of resulting in developmental delay.

ACCESSING SERVICES
The county-based Regional Early Intervention Collaboratives are the system points of entry into the early intervention system. With family consent, anyone may call to make a referral. A service coordinator will be assigned to work with the family. The service coordinator will arrange evaluation for eligibility at no cost to the family.

Please see Page 36 for a list of SCHS Case Management Units

REGIONAL COLLABORATIVES
The Regional Early Intervention Collaboratives (REICs) are independent, non-profit corporations established to provide a community-based, culturally competent and consumer-driven early intervention system. The collaboratives are responsible for conducting assessments to identify regional needs; developing plans to address the needs; understanding and supporting family preferences, needs and quality of life; and actively involving families and community in every aspect of system development.

Southern Regional Early Intervention Collaborative
Winslow Professional Building
144 South Route 73, Suite A, Berlin, NJ 08009
Telephone: (856) 768-6747
FAX: (856) 768-7608
www.snjreic.org
(Atlantic, Burlington, Camden, Cape May, Cumberland, Gloucester, and Salem Counties)

Family Link Regional Early Intervention Collaborative
2333 Morris Avenue, Suite A204 (2nd Floor)
Union, NJ 07083
Telephone: (908) 964-5303
FAX: (908) 964-6091
www.njeis.org/familylink/
(Essex, Morris, Sussex, Union, and Warren Counties)

Central Jersey Family Health Consortium
Regional Early Intervention Collaborative
Central Jersey Family Health Consortium
2 King Arthur Court, Suite B
North Brunswick, NJ 08902
Telephone: (732) 937-5437
FAX: (732) 937-5540
www.cjfhc.org
(Hunterdon, Mercer, Middlesex, Monmouth, Ocean, and Somerset Counties)

Northeast Regional Early Intervention Collaborative
65 Willowbrook Boulevard, 2nd Floor, Suite 206
Wayne, NJ 07470
Telephone: (973) 256-8484
FAX: (973) 256-1233
www.nreic.org
(Bergen, Hudson, and Passaic Counties)

Early Intervention System
(888-653-4463)
EDUCATION RESOURCES

The Individuals with Disabilities Education Act guarantees children with disabilities, ages 3 to 21, the right to a free, appropriate public education delivered in the least restrictive environment. The New Jersey Department of Education administers state and federally funded aid programs for more than 1.3 million public and private elementary and secondary school children, and is responsible for ensuring that local schools comply with state and federal laws and regulations.

SPECIAL EDUCATION PROGRAMS
The Office of Special Education Programs, under the jurisdiction of the Division of Student Services, is responsible for the provision of special education and related services.
Office of Special Education Programs
PO Box 500, 100 Riverview Plaza
Trenton, NJ 08625-0500
Telephone: (609) 292-0147
FAX: (609) 984-8422
www.nj.gov/njded/specialed/

CHILD STUDY TEAMS
A child study team consists of a school psychologist, a learning disability teacher-consultant and a school social worker. For children age three to five, the child study team includes a speech correctionist or speech-language specialist. The child study team, with consent from the child’s parents, evaluates the child and determines his or her eligibility for special education services.

Upon completion of the evaluation and prior to placement in special education, an Individualized Education Program, with stated goals and objectives, is written with the participation of the parents. According to New Jersey Administrative Code, a full continuum of alternative placements shall be available to meet the needs of children with educational disabilities.

PROJECT CHILD FIND
A free referral service for early intervention and special education programs.
Telephone: (800) 322-8174

LEARNING RESOURCE CENTERS
Learning Resource Centers provide research reports, educational guides, training, and workshops for parents and educators of students with disabilities.

Please See List on Page 11

HEAD START
Project Head Start is a federally funded pre-school program for children. Head Start provides a program of comprehensive developmental services based on the needs of the individual child, the child’s family and community. Head Start serves children with disabilities in a mainstream environment.

For Local Head Start Programs, call:
(609) 777-2074
www.nhsa.org

NEW JERSEY HIGHER EDUCATION STUDENT ASSISTANCE AUTHORITY (HESAA)
HESAA provides New Jersey students and families with the financial and informational resources for students to pursue their education beyond high school.
Telephone: (800) 792-8670
www.hesaa.org

COUNTY SUPERVISORS OF CHILD STUDY

<table>
<thead>
<tr>
<th>County</th>
<th>Phone Number</th>
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<tbody>
<tr>
<td>Atlantic</td>
<td>(609) 625-0004</td>
</tr>
<tr>
<td>Bergen</td>
<td>(201) 336-6875</td>
</tr>
<tr>
<td>Burlington</td>
<td>(609) 265-5938</td>
</tr>
<tr>
<td>Camden</td>
<td>(856) 401-2400</td>
</tr>
<tr>
<td>Cape May</td>
<td>(609) 465-1282</td>
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<tr>
<td>Cumberland</td>
<td>(856) 453-0422</td>
</tr>
<tr>
<td>Essex</td>
<td>(973) 621-2750</td>
</tr>
<tr>
<td>Gloucester</td>
<td>(856) 688-8370</td>
</tr>
<tr>
<td>Hudson</td>
<td>(201) 369-5290</td>
</tr>
<tr>
<td>Hunterdon</td>
<td>(908) 788-1414</td>
</tr>
<tr>
<td>Mercer</td>
<td>(609) 588-5873</td>
</tr>
<tr>
<td>Middlesex</td>
<td>(732) 249-2900</td>
</tr>
<tr>
<td>Monmouth</td>
<td>(732) 431-7810</td>
</tr>
<tr>
<td>Morris</td>
<td>(973) 285-8336</td>
</tr>
<tr>
<td>Ocean</td>
<td>(732) 929-2078</td>
</tr>
<tr>
<td>Passaic</td>
<td>(973) 569-2110</td>
</tr>
<tr>
<td>Salem</td>
<td>(856) 935-7510 x8431</td>
</tr>
<tr>
<td>Somerset</td>
<td>(908) 541-5700</td>
</tr>
<tr>
<td>Sussex</td>
<td>(973) 579-6996</td>
</tr>
<tr>
<td>Union</td>
<td>(908) 654-9867</td>
</tr>
<tr>
<td>Warren</td>
<td>(908) 689-0464</td>
</tr>
</tbody>
</table>
Resources for employment and training vary, depending on the individual’s skill level and employability. Services for people with disabilities include vocational evaluation and assessment, training, counseling, education, job placement assistance, supported employment and support for entrepreneurs with disabilities.

**VOCATIONAL REHABILITATION**
The Division of Vocational Rehabilitation Services (DVRS), within the Department of Labor and Workforce Development, provides services to individuals of employable age with disabilities through 18 district offices. Eligibility generally is based on the presence of a mental or physical disability that is an obstacle to employment, and a reasonable expectation that the division’s services will help the individual become employable.

Vocational rehabilitation counselors work with individuals and their families to develop and carry out a plan for training and placement. If financial need is established, the division will purchase other rehabilitative services from private providers, such as further evaluation or counseling, training at a vocational center or technical school and on-the-job training.

**DIVISION OF VOCATIONAL REHABILITATION SERVICES (DVRS) - MAIN OFFICE**
PO Box 398
Trenton, NJ 08625-0398
Telephone: (609) 292-5987
TTY: (609) 292-2919
FAX: (609) 292-8347
www.wnjpin.state.nj.us

**DISTRICT OFFICES**

**DVRS ATLANTIC OFFICE**
2 South Main Street, Suite 2
Pleasantville, NJ 08232
Telephone: (609) 813-3933
TTY: (609) 813-3958
FAX: (609) 813-3959

**DVRS BERGEN OFFICE**
60 State Street, 2nd Floor
Hackensack, NJ 07601-5471
Telephone: (201) 996-8970
TTY: (201) 487-6348
FAX: (201) 996-8880

**DVRS BURLINGTON OFFICE**
795 Woodlane Road, Suite 201
Westampton, NJ 08060
Telephone: (609) 518-3948
TTY: (609) 518-3957
FAX: (609) 518-3956

**DVRS CAMDEN OFFICE**
2600 Mt. Ephraim Avenue, Suite 103
Camden, NJ 08104-3290
Telephone: (856) 614-2500
TTY: (856) 614-2504
FAX: (856) 614-2538

**DVRS CAPE MAY OFFICE**
3810 New Jersey Avenue
Wildwood, NJ 08260
Telephone: (609) 523-0330
VP: (609) 729-0132
FAX: (609) 523-0212

**DVRS CUMBERLAND/SALEM OFFICE**
40 East Broad Street, Suite 204
Bridgeton, NJ 08302-2881
Telephone: (856) 453-3888
VP: (856) 552-4533
FAX: (856) 453-3909

**DVRS ESSEX OFFICE**
990 Broad Street, 2nd Floor
Newark, NJ 07102
Telephone: (973) 648-3494
TTY: (973) 648-2733
FAX: (973) 648-3902

**DVRS GLOUCESTER OFFICE**
215 Crown Point Road, Suite 200
Thorofare, NJ 08086-2153
Telephone: (856) 384-3730
TTY: (856) 384-3778
FAX: (856) 384-3777

**DVRS HUDSON OFFICE**
438 Summit Avenue, 6th Floor
Jersey City, NJ 07306-3187
Telephone: (201) 217-7180
TTY: (201) 217-7290
FAX: (201) 217-7287

**DVRS MERCER OFFICE**
Labor Station Plaza, PO Box 959
28 Yard Avenue,
Trenton, NJ 08625-0959
Telephone: (609) 292-2940
TTY: (609) 984-1568
FAX: (609) 984-3553
CBVI OFFICES

For New Jersey residents with blindness or visual impairment, the DHS Commission for the Blind and Visually Impaired (CBVI) provides comprehensive employment services, which include vocational evaluation, counseling, guidance and training, and job placement. For a list of CBVI offices, go to Page 6.

ONE-STOP CAREER CENTERS

The cornerstone of New Jersey’s workforce investment system are the One-Stop Career Centers. One-Stop Career Centers throughout the state offer a wide range of tools to help people, including military veterans, those who are 55+, and individuals with disabilities, find a new job or career. All services are free of charge to help New Jersey’s workers:

- Find a job
- Strengthen job-search skills
- Get training
- Improve reading and basic skills
- Network the way to a job
- Use labor market information to make career decisions
- Start a business

To connect with your local One-Stop Career Center, call:

(877) 872-5627

Need more information on disability employment in NJ? Visit:
http://www.state.nj.us/humanservices/disabilityemployment.html

For the New Jersey Association for Persons in Supported Employment (NJAPSE),
See Page 30
TICKET TO WORK AND WORK INCENTIVES IMPROVEMENT ACT
Social Security Disability Insurance and Supplemental Security Income (SSI) disability beneficiaries will receive a “Ticket” that they may be able to obtain vocational rehabilitation (VR), employment or other support services from an approved provider of their choice. The Ticket program is voluntary. The law also includes several enhancements to Medicaid and Medicare. For information, call (866) 871-7867.

The law also created a new Medicaid buy-in project to provide medical assistance to workers with impairments who are able to work. The law also extends Medicare coverage for people with disabilities who return to work.

SELF-EMPLOYMENT
The New Jersey Division of Vocational Rehabilitation Services has developed a common policy and regulations regarding self-employment as a work option for people with disabilities. Individuals with an interest in becoming self-employed should present this option to their vocational rehabilitation counselor. If a solid business plan is put together, there may be capital investment available for a variety of start-up needs.

Eligible clients of the Commission for the Blind and Visually Impaired can obtain capital to start and manage businesses through the Commission’s Business Enterprise Program. Support primarily consists of training in business management and assistance in establishing vending locations. However, assistance for other business ventures is possible. A solid business plan is required.

Self-Employment Initiative
Division of Vocational Rehabilitation Services
Telephone: (609) 292-5987
FAX: (609) 292-8347

SMALL BUSINESSES
The Disability Enterprise Program offers second-tier loans for small businesses owned by persons with a disability, businesses that are targeting employment for people with a disability, and non-profit corporations starting for-profit operations. Collateral is usually required. Assistance in preparing the application is provided.

The Disability Enterprise Program
New Jersey Community Capital
Telephone: (609) 989-7766
FAX: (609) 393-9401
www.newjerseycommunitycapital.com

PLAN TO ACHIEVE SELF-SUPPORT (PASS)
The Social Security Administration has adopted a series of work incentives with a Plan to Achieve Self-Support (PASS), including the retention of benefits while starting a business. Individuals receiving SSI may be able to acquire additional capital for small business start-up through a PASS. A business plan is required. Contact a PASS specialist at your local Social Security office.

PASS Proposals Social Security Administration
Telephone: (800) 772-1213 TDD: (800) 325-0778
www.socialsecurity.gov

TECHNICAL ASSISTANCE
Assistance for entrepreneurs with disabilities is available in the form of financing, business plan preparation, marketing assistance, PASS assistance, or general help in locating information or resources for business start-up or expansion.

New Jersey Commerce, Economic Growth, and Tourism Commission
Small Business Development Centers
Telephone: (800) 432-1565
www.njsbdc.com

Service Core of Retired Executives (SCORE)
Telephone: (800) 634-0245
FAX: (973) 645-2375
www.score.org

Small Business Development Center
Rutgers Graduate School of Management
Telephone: (973) 353-1927


Business Resources on the Web
AbilityJobs www.disabledbusiness.com/
Disabled Businessperson’s Association www.disabledbusiness.com/
US Small Business Administration www.sba.gov
US Office of Disability Employment Policy www.dol.gov/odep
**TICKET TO WORK**

The Ticket to Work and Self-Sufficiency Program is the centerpiece of legislation signed by former U.S. President Clinton on December 17, 1999, under the Ticket to Work and Work Incentives Improvement Act of 1999. It is a nationwide initiative designed to bring major positive change to the lives of individuals with disabilities.

This comprehensive national initiative also is designed to assist people with the training and support they need to go to work by increasing their choices. SSA beneficiaries with disabilities can find employment, vocational rehabilitation (VR), and other support services from public and private providers.

Telephone: (866) YOUR TIC  TTY: (866) TDD-2WORK  
www.ssa.gov/work  www.yourtickettowork.com

**NJ WINS (NEW JERSEY WORK INCENTIVE NETWORK SUPPORT)**

New Jersey WINS is an optional statewide joint Benefits Planning Assistance and Outreach (BPAO) project funded by the U.S. Social Security Administration. It provides New Jersey residents who receive Social Security Disability Insurance (SSDI), Supplemental Security Income (SSI), or Medicaid benefits with cost-free information and technical assistance to make choices about accepting employment or increasing work hours.

Telephone: (877) 659-4672  
www.njwins.org

**NJ WORKABILITY**

The WorkAbility program offers people with disabilities who are working, and whose income would otherwise make them ineligible for Medicaid, the opportunity to pay a small premium and receive full NJ Medicaid coverage. People with disabilities who are employed and are between the ages of 16 to 64 can qualify for the program with an annual gross earned income of up to approximately $58,236.

**Eligibility Criteria**

- Must be between the ages of 16-64
- Must be working (full or part time) and have proof of employment
- Must have been determined “disabled” by the Social Security Administration OR the Disability Review Team at the Division of Medical Assistance & Health Services

**Unearned Income**

- $958 per month (single)  $1,293 per month (couple)
  
  **Note:** Social Security Disability benefit may be disregarded for unearned income

**Earned Income (Individual)**

- $58,236 per year (gross income)  $4,835 per month (gross income)

**Eligible Couple**

- $78,348 per year (gross income)  $6,529 per month (gross income)

**Liquid Assets:**

- $20,000 for an individual  $30,000 for a couple (where both are eligible)

  **Note:** Assets do not include the primary home, car (used for work or medical transportation), or 401K retirement account.

Division of Medical Assistance and Health Services  
Telephone: (800) 356-1561  www.njworkability.nj.gov
HOUSING RESOURCES

HOUSING PROGRAMS
The New Jersey Department of Community Affairs administers the federal Section 8 voucher program and a variety of housing programs for low-income families, women, persons with disabilities, and seniors. Services include rental assistance, including the federal, and emergency shelter grants and homelessness prevention. The Department also administers the Community Services Block Grant and Weatherization programs, as well as the Handicapped Person Recreational Opportunity Grants.

The Division of Housing contains offices that administer programs of rental assistance, housing rehabilitation, relocation assistance, family self-sufficiency, emergency shelter grants and homelessness prevention.

The Division assists local groups in sponsoring low- and moderate-income housing, through programs that preserve, rehabilitate and expand the housing supply for low and moderate income families.

The Division also provides administrative grants to non-profit organizations that are involved in the production of affordable housing. In addition, the Division runs a fellowship program through which graduate students in architecture and engineering work with non-profit housing agencies.

DIVISION OF HOUSING
PO Box 051
Trenton, NJ 08625-0051
(609) 633-6303

Family Self-Sufficiency Program
(609) 633-6284

Public Housing Authorities
(866) 889-6270

Section 8 Housing Voucher Program
Rental Assistance Program
(609) 292-4080

HOMELESSNESS PREVENTION
Atlantic County ..................609-441-3334 x319
Bergen County ..................201-968-0200 x7041
Burlington County ..................609-239-4015
Camden County ..................856-964-1990 x361
Cape May County ..................856-497-6600 x6722
Cumberland County ...............609-292-2269
Essex County ..................856-881-2365 x150
Gloucester County ...............609-633-7363
Hudson County ..................908-454-7000 x118
Hunterdon County ...............908-454-7000 x118
Mercer County ..................609-989-9417 x112
Middlesex County ...............732-442-1081 x2824
Monmouth County ...............732-755-0525 x204
Morris County ..................908-454-7000 x118
Ocean County ..................732-244-2351 x22
Passaic County ..................973-279-7100 x24
Salem County ..................856-497-6600 x6722
Somerset County ..................908-454-7000 x118
Sussex County ..................908-454-7000 x118
Union County ..................908-351-7727 x228
Warren County ..................908-454-7000 x118

NEW JERSEY HOUSING AND MORTGAGE FINANCE AGENCY (NJHMFA)
800-NJ-HOUSE (800) 654-6873
The main goal of the New Jersey Housing and Mortgage Finance Agency is to encourage the production of affordable housing for all New Jersey citizens. Its Community Development Division administers several programs targeted to people with special needs. For information about low-income or special needs home ownership programs, call the NJHMFA.

The New Jersey Homeownership Preservation Effort (NJ HOPE) is a voluntary public/private alliance of government agencies, not-for-profit organizations, and financial institutions committed to enhancing homeownership preservation, by raising consumer awareness of available mortgage products and funding, providing increased access to credit and loan counseling for those who need it, and providing temporary assistance to consumers who are in immediate danger of foreclosure. For more information, visit www.state.nj.us/dobi/njhope/.

New Jersey Housing Resource Center
The Housing Resource Center provides individuals with information on accessible and affordable housing throughout the state. This project was made possible through a collaboration among the Division of Disability Services, the Department of Community Affairs and the NJ Housing Mortgage Finance Agency. To access the Center, go to www.njhrc.gov, or call (877) 428-8844.

Housing Resources on the Web
HUD Disabilities Web Hub
www.hud.gov/groups/disabilities.cfm/
Center for Universal Design
www.design.ncsu.edu/cud/
PERSONAL ASSISTANCE SERVICES AND CAREGIVER RESOURCES

PERSONAL ASSISTANCE SERVICES PROGRAM (PASP) employed, preparing for employment, involved in community volunteer work, or attending school. PASP allows consumers to receive up to 40 hours of service per week, therefore enabling them to maintain their independence in the community. Personal assistants help with such tasks as light housekeeping, bathing, dressing, meal preparation, shopping, driving or using public transportation. Consumers are able to coordinate their own services by managing a budget, hiring workers and making purchases directly through their account with the assistance of a fiscal intermediary service organization (FISO) or “business agent.” To apply, please contact your county PASP consultant (for more information on PASP, see page 2).

COUNTY PASP CONSULTANT
Atlantic County ............ (609) 645-7700 x4519
Bergen County ............ (201) 336-6502/6508
Burlington County ........ (609) 265-5144/5223
Camden County ............ (201) 336-6502/6508
Cape May County ........... (609) 886-6200 x274
Cumberland County ...... (856) 459-3090
Essex County ............. (973) 395-8494
 Mercer County ........... (609) 989-6459
 Middlesex County ........ (732) 745-2587
 Monmouth County ......... (732) 571-6232 x17
 Morris County ............. (973) 285-6168
 Ocean County ............. (732) 357-3779
 Passaic County ............ (973) 225-3683
 Salem County ............. (856) 935-7510 x8311
 Somerset County .......... (908) 704-6346
 Sussex County ............. (973) 579-0555 x1226
 Union County ............. (908) 527-4840
 Warren County ............ (973) 625-1940 x234

MEDICAID PERSONAL CARE ASSISTANT SERVICE (PCA)
Personal Care Assistant Service (PCA) is a statewide service provided by the New Jersey Medicaid Program to people eligible for Medicaid services in the community. The purpose of personal care is to accommodate long-term chronic or maintenance health care as opposed to short-term skilled care as is provided under Medicaid’s home health program. PCA services are health-related tasks done by qualified staff in a medically-eligible beneficiary’s home or workplace. It includes assistance with activities of daily living and household duties essential to the individual’s health and comfort. To apply, contact your medicaid managed care organization. (See Page 1)

PERSONAL PREFERENCE PROGRAM (PPP)
PPP offers an alternate way for individuals to receive their Medicaid Personal Care Assistant (PCA) services. Using a self-directed model, this program enables elderly and disabled Medicaid recipients to direct and manage their Medicaid PCA services rather than receiving traditional PCA agency services. (See Page 2)

Rewarding Work
To learn about employment opportunities to provide support to individuals with disabilities of all ages:
(866) 212-9675    www.rewardingwork.org/nj

HOME CARE ASSOCIATIONS
Home Care Association of New Jersey
485-D Route 1 South, Suite 210
Iselin, NJ 08830
Telephone: (609) 275-6100 or (732) 877-1100
www.homecarenj.org

Home Health Services and Staffing Association of New Jersey
92 Milton Drive
Manchester, NJ 08759
Telephone: (973) 303-1973
www.hhssanj.org

New Jersey Hospital Association
760 Alexander Road, PO Box 1
Princeton, NJ 08543
Telephone: (609) 275-4000
www.njha.com
ADDITIONAL CAREGIVER RESOURCES

MOM2MOM HELPLINE PROGRAM
The Mom 2 Mom program is designed to provide a compassionate and encouraging environment for mothers of children with special needs to come together and share support. They offer a 24 hour, 7 day a week helpline coordinated by UMDNJ-University Behavioral HealthCare which features peer support, telephone assessments, a network of referral services and support groups.
Telephone: (877) 914-6662 (877-914-MOM2)
http://www.mom2mom.us.com

NJEASE FOR CAREGIVERS
The Aging and Disability Resource Connection serves as a visible and trusted source of information on long term services and supports for persons of all incomes. ADRC professional staff assists seniors, adults, and their caregivers in finding benefits and services they need. The ADRC’s goal is to improve the experience of consumers and their families when seeking access to information, supports and services.
Telephone: (877) 222-3737
www.adrcnj.org

THE CAREGIVER ACTION NETWORK (formerly the National Family Caregivers Association)
The Caregiver Action Network is the nation’s leading family caregiver organization working to improve the quality of life for the more than 65 million Americans who care for loved ones with chronic conditions, disabilities, disease, or the frailties of old age. CAN serves a broad spectrum of family caregivers ranging from the parents of children with special needs, to the families and friends of wounded soldiers; from a young couple dealing with a diagnosis of MS, to adult children caring for parents with Alzheimer’s disease. CAN (formerly the National Family Caregivers Association) is a non-profit organization providing education, peer support, and resources to family caregivers across the country free of charge.
Telephone: (301) 942-6430
www.adrcnj.org

FAMILY CAREGIVER ALLIANCE
Family Caregiver Alliance was the first community-based nonprofit organization in the country to address the needs of families and friends providing long-term care at home. Long recognized as a pioneer in health services, FCA now offers programs at national, state and local levels to support and sustain caregivers.
Telephone: (415) 434.3388 or (800) 445.8106
www.caregiver.org

COALITION ON FAMILY CAREGIVING
We are a group of community based organizations, health care providers and others, working with a common mission to provide family caregivers in our community with a link to vital services and support. As advocates for family caregivers, we bring relevant issues into public forum. We also support and provide free educational programs on topics of vital interest to caregivers and their families. Our caregiver support focuses primarily in and around the Union County New Jersey area.
Email only: info@cfcares.org
www.cfcares.org

AMERICAN HEALTH CARE ASSOCIATION
The American Health Care Association is a non-profit federation of affiliate state health organizations, together representing more than 11,000 non-profit and for-profit nursing facility, assisted living, developmentally-disabled, and subacute care providers that care for approximately one million elderly and disabled individuals each day.
Telephone: (202) 842-4444
www.ahca.org

WELLSPOUSE ASSOCIATION
The Well Spouse® Association, a nonprofit 501(c)(3) membership organization, advocates for and addresses the needs of individuals caring for a chronically ill and/or disabled spouse/partner. We offer peer to peer support and educate health care professionals and the general public about the special challenges and unique issues “well” spouses face every day.
Telephone: (732) 577-8899
www.wellspouse.org

NATIONAL ALLIANCE FOR CAREGIVING
Established in 1996, the National Alliance for Caregiving is a non-profit coalition of national organizations focusing on issues of family caregiving. Alliance members include grassroots organizations, professional associations, service organizations, disease-specific organizations, a government agency, and corporations.
Email only: info@caregiving.org
www.caregiving.org
NEW JERSEY TRANSIT
New Jersey Transit provides commuter services through more than 150 bus routes and 11 rail lines in New Jersey and into New York and Pennsylvania. Lift-equipped and kneeling buses, as well as accessible rail stations, are important elements of New Jersey Transit’s services to people with disabilities. Access Link is a service for those who are not able to use a regular fixed-route bus. New Jersey Transit also provides a reduced fare program for senior citizens and people with disabilities.

New Jersey Transit
One Penn Plaza East
Newark, NJ 07105
www.njtransit.com
Customer Service: (973) 275-5555
TTY: (800) 772-2287
NJ Transit ADA Services (973) 491-7385

ACCESS LINK
Access Link is NJ Transit’s paratransit service required by the Americans with Disabilities Act of 1990. Access Link provides people with disabilities paratransit service comparable to the local bus service. This service is specifically for people whose disability prevents them from using existing local bus service.

Access Link: (800) 955-ADA1 (2321)
TTY: (800) 955-6765

REDUCED FARE PROGRAM
Special rates are available for senior citizens 62 years of age or older and people with disabilities. Personal assistants ride for free when proper identification is presented by the person with a disability. You don’t need to be a New Jersey resident to be eligible for the program. You can ride on NJ TRANSIT buses and trains at the reduced rate. Many private bus companies operating in the state also participate in the program. For more information, please contact NJ Transit.

Reduced Fare Program (973) 491-7112

OUT OF STATE ACCESSIBLE TRANSIT SERVICES

SEPTA-Pennsylvania
Customer Services: (215) 580-7800
TDD: (215) 580-7853

Customized Community Transportation
Paratransit Service (215) 580-7145
www.septa.com

MTA-New York
Access-A-Ride: (718) 393-4999
TDD: (718) 393-4257
http://mta.info/nyct/paratran/guide.htm

COUNTY PARA-TRANSPORTATION
Each of the 21 counties in New Jersey provide a county-based paratransit service for senior citizens and people with disabilities. The following contact numbers are resources for current information on local paratransit services, including hours of operation, reservation procedures, fees (if any), priorities for services, consumer representation on advisory committees, etc.

COUNTY PARA-TRANSIT CONTACTS
Atlantic County......................(609) 645-5910
Bergen County....................(201) 368-5955
Burlington County............(800) 836-0580
Camden County.................(856) 456-3344
Cape May County.................(609) 889-3700
Cumberland County...........(856) 691-7799
Essex County...................(973) 395-5858
Gloucester County..............(856) 686-8350
Hudson County...............(201) 369-4320
Hunterdon County............(800) 842-0531
Mercer County..................(609) 530-1971
Middlesex County..........(800) 221-3520
Monmouth County..............(732) 431-6480
Morris County.................(973) 829-8103
Ocean County...................(877) 929-2082
Passaic County..............(973) 305-5756
Salem County...............(856) 935-7510
Somerset County.............(908) 231-7115
Sussex County...............(973) 579-0480
Union County.................(908) 241-8300
Warren County................(908) 454-4044

AMTRAK-OFFICE OF AMTRAK ACCESS
Telephone: (800) USA-RAIL (800-872-7245)
TDD/TTY: (800) 523-6590
www.amtrak.com

GREYHOUND CUSTOMERS WITH DISABILITIES
TRAVEL ASSISTANCE LINE
Telephone: (800) 752-4841
TTY: (800) 345-3109

Greyhound ADA Compliance Office
(800) 755-2357
www.greyhound.com

NJ FIndARide
This website is designed to be an information resource about accessible transportation options available to people with disabilities and others in New Jersey. Please visit www.njfindaride.com
PERFORMCARE
Since 2009 PerformCare has been the Administrative Service Organization (ASO) for the State of New Jersey’s Division of Children’s System of Care (CSOC). (See also, PerformCare Page 13)

To access services for children and youth, call us toll-free, 24 hours a day, seven days a week, at 1-877-652-7624.

OFFICE OF CHILD ABUSE PREVENTION
THE NEW JERSEY TASK FORCE ON CHILD ABUSE AND NEGLECT
PO Box 711
Trenton, NJ 08625-0700
Telephone: (609) 292-0888
FAX: (609) 777-0443

SAFE HAVEN
(877) 839-2339
Safe Haven operates an infant protection hotline for distressed parents who wish to surrender an infant anonymously at a police station or hospital emergency room with no fear of arrest or prosecution. The child must be less than 30 days old and must not have been abused or neglected.
www.njsafehaven.org

CHILD CARE ASSISTANCE
NEW JERSEY CHILD CARE HELPLINE
(800) 332-9227
Callers can obtain the telephone number of their local Child Care Resource and Referral Agency to get information about registered family day care providers and other child care services in their area. Caregivers can also learn how to become a registered family day care provider.

CHILD CARE RESOURCE AND REFERRAL CENTERS
The CCR&Rs are centralized locations in each county that provide child care resources, referral, training and technical assistance. Child Care Health Consultant Coordinators provide consultation, education and training about the health and safety needs of children in child care. For additional information, contact your local Child Care Resource and Referral Center (CCR&R).

Atlantic ........................................... (609) 646-1180
Bergen...........................................(201) 336-7150
Burlington.................................(609) 261-9222
Camden........................................(856) 374-6376
Cape May.................................(609) 898-5500
Cumberland............................(856) 462-6800
Essex............................................(973) 744-4677
Gloucester.................................(856) 582-8282
Hudson......................................(201) 451-8888
Hunterdon.................................(908) 782-8183
Mercer.......................................(609) 989-7770
Middlesex..............................(732) 324-4357
Monmouth...............................(732) 918-9901
Morris.........................................(973) 398-1730
Ocean........................................(732) 557-9633
Passaic......................................(973) 684-1904
Salem.........................................(856) 469-6100
Somerset.................................(908) 927-0869
Sussex........................................(973) 383-3461
Union.........................................(973) 923-1433
Warren.....................................(908) 454-1078

KINSHIP NAVIGATOR/KINSHIP CARE
Dial 2-1-1
The Kinship Navigator/Kinship Care is a program for people who have taken on the responsibility of caring for their relatives’ children. It is an information and referral program established to help relatives navigate their way through the various governmental systems to find the local supports they need, including support groups, cash assistance, medical coverage, housing assistance, child care resources, and respite services.

The telephone numbers of the four Kinship agencies and the counties they serve are listed below:

- CarePlus NJ: (201) 797-2660 or (201) 398-9110 (Bergen, Hudson, Morris, Passaic, Sussex, and Warren Counties)
- The Salvation Army: (973) 623-8471 or (973)-623-8472 (Essex County)
- Children’s Home Society: 1-800-396-4518 (Mercer, Middlesex, Monmouth, Ocean, Somerset, Hunterdon, and Union Counties)
- Family Service Association: 1-877-569-0350 (Atlantic, Burlington, Camden, Cape May, Cumberland, Gloucester, and Salem Counties)

New Jersey State Parent Information & Resource Center (NJPIRC) is a program of Prevent Child Abuse-New Jersey (PCA-NJ) that provides leadership and technical assistance to non-profit organizations and local educational agencies to help those organizations put successful parental involvement programs in place.
(732) 246-8060   www.njpirc.org
Child abuse is harm to, or neglect of, a child by another person, whether adult or child. Child abuse happens in all cultural, ethnic, and income groups. Child abuse can be physical, emotional, verbal, sexual, or through neglect. Abuse may cause serious injury to the child and may even result in death.

Signs of possible abuse include:

**Physical Abuse**
- Unexplained or repeated injuries, such as welts, bruises, or burns
- Injuries that are in the shape of an object (belt buckle, electric cord, etc.)
- Injuries not likely to happen given the age or ability of the child. (For example, broken bones in a child too young to walk or climb.)
- Disagreement between the child’s and the parent’s explanation of the injury
- Unreasonable explanation of the injury
- Obvious neglect of the child (dirty, undernourished, inappropriate clothes for the weather, lack of medical or dental care)
- Fearful behavior

**Emotional and Verbal Abuse**
- Aggressive or withdrawn behavior
- Shying away from physical contact
- Afraid to go home with parents or adults

**Sexual Abuse**
- Child tells you he/she was sexually mistreated
- Child has physical signs, such as:
  - difficulty in walking or sitting
  - stained or bloody underwear
- Child has behavioral and emotional signs, such as:
  - difficulty eating or sleeping
  - soiling or wetting pants or bed after being potty trained
  - acting like a much younger child
  - excessive crying or sadness
  - withdrawing from activities and others
  - talking about or acting out sexual acts beyond normal sex play for age

**Reporting Child Abuse/Neglect**

In New Jersey, any person having reasonable cause to believe that a child has been subjected to neglect or acts of abuse should immediately report this information to the State Central Registry (SCR). **If the child is in immediate danger, call 911 as well as 1-877 NJ ABUSE.** A concerned caller does not need proof to report an allegation of child abuse and can make the report anonymously.

**Information to Provide the Screener**
SCR screeners are trained caseworkers who know how to respond to reports of child abuse/neglect. Whenever possible, a caller should provide all of the following information:
- **Who:** The child and parent/caretaker’s name, age and address, as well as the name of the alleged perpetrator and that person’s relationship to the child.
- **What:** Type and frequency of alleged abuse/neglect, current or previous injuries to the child, and what caused you to become concerned.
- **When:** When the alleged abuse/neglect occurred and when you learned of it.
- **Where:** Where the incident occurred, where the child is now and whether the alleged perpetrator has access to the child.
- **How:** How urgent the need is for intervention and whether there is a likelihood of imminent danger for the child.

Calls can be placed to the hotline anonymously.

1-877 NJ ABUSE (1-877-652-2873) TTY 1-800-835-5510
APPENDIX 1: NEW JERSEY HANDICAPPED PARKING LAWS

State statute enables law enforcement officers to enforce restrictions in properly marked handicapped spaces on both public and private property.

There is a mandated $250 fine for the first offense of parking in a restricted space without special identification. For subsequent offenses, there is a fine of at least $250 and up to 90 days of community service.

No penalty shall be imposed for overtime parking on any vehicle which had either a placard or wheelchair symbol license plates, unless the vehicle has been parked in the same location for more than 24 hours. This shall apply when the placard or plate is used by either the driver or passenger in the vehicle.

USE OF HANDICAPPED PARKING PLACARD OR PLATES

Handicapped parking placards or plates may be used by:
- Drivers with disabilities who meet the criteria below
- Non-disabled drivers who are transporting persons who meet the criteria below
- Plates or placard must be accompanied by the companion MVC ID card

QUALIFICATIONS FOR A HANDICAPPED PARKING PLACARD OR PLATES

To qualify for a placard or plates, you must:
- Have lost the use of one or more limb
- Be permanently disabled and be unable to move without the use of an assistive device
- Have your mobility limited as certified by a physician

APPENDIX 2: SPECIAL NEEDS ADOPTION AND FOSTER CARE

NEW JERSEY SUBSIDIZED ADOPTION PROGRAM
Many children are waiting for loving homes. The NJ Subsidized Adoption Program offers financial assistance to suitable prospective adoptive parents who seek to adopt certain children, including children with disabilities.

CHILDREN WAITING FOR ADOPTION:
- Are older, or of a race or ethnic group for which adoptive homes are not readily available;
- May have a significant disability;
- May need medical treatment or special services, equipment or training;
- May be part of a group of siblings who should be kept together;
- May be over five years old, living with a foster family for at least 12 months.

SUBSIDIES TO ADOPTIVE FAMILIES:
- A monthly payment to help parents meet daily expenses for the child until the age of 18.
- Payment covering the legal fees related to the adoption.
- Medicaid coverage for the child to assist with any condition that is not covered by the family’s insurance.
- A special subsidy for a specific medical, health or equipment need.

REQUIREMENTS OF ADOPTIVE FAMILIES
- Must be at least 18 years old and 10 years older than the child to be adopted
- Must be able to raise the child in a moral environment
- Must be a New Jersey resident, or reside in a state with a cooperative agreement
- Must be in good physical health, and able to provide for the child’s day to day needs
- Must be financially able to support the needs and care of the adopted child

For information
1-800-99 ADOPT www.NJAdopt.org
1-877-NJFOSTER www.njfostercare.org
Every person is made up of many characteristics and few want to be identified only by their ability to play tennis or by their love for fried onions or by the mole that’s on their face. Those are just parts of us.

In speaking or writing, remember that children or adults with disabilities are like everyone else except they happen to have a disability. Therefore, here are a few tips for improving your language related to disabilities:

- Emphasize abilities, not limitations.
- Do not label people as part of a disability group; don’t say “the disabled”, say “people with disabilities.”

• Don’t give excessive praise or attention to a person with a disability; don’t patronize them.
• Choice and independence are important; let the person do or speak for him/herself as much as possible; if addressing an adult, say Bill instead of Billy.
• A disability is a functional limitation that interferes with a person’s ability to walk, hear, talk, learn, etc.; use handicap to describe a situation or barrier imposed by society, the environment or oneself.

**It is the individual first, then the disability.**

### APPENDIX 3: PEOPLE FIRST LANGUAGE

<table>
<thead>
<tr>
<th>Say...</th>
<th>Instead of...</th>
</tr>
</thead>
<tbody>
<tr>
<td>child with a disability</td>
<td>disabled or handicapped person</td>
</tr>
<tr>
<td>person with Cerebral Palsy</td>
<td>palsied, or C.P., or spastic</td>
</tr>
<tr>
<td>person who is deaf or hard of hearing</td>
<td>deaf and dumb</td>
</tr>
<tr>
<td>person with an intellectual disability</td>
<td>retarded</td>
</tr>
<tr>
<td>person with epilepsy or person with seizure disorder</td>
<td>epileptic</td>
</tr>
<tr>
<td>person who had...</td>
<td>afflicted, suffers from, victim</td>
</tr>
<tr>
<td>without speech, non-verbal</td>
<td>mute, or dumb</td>
</tr>
<tr>
<td>developmental delay</td>
<td>slow</td>
</tr>
<tr>
<td>mental illness</td>
<td>crazy or insane</td>
</tr>
<tr>
<td>uses a wheelchair</td>
<td>confined to a wheelchair</td>
</tr>
<tr>
<td>with Down syndrome</td>
<td>Mongoloid</td>
</tr>
<tr>
<td>has a learning disability</td>
<td>is learning disabled</td>
</tr>
<tr>
<td>non-disabled</td>
<td>normal, healthy</td>
</tr>
<tr>
<td>has a physical disability</td>
<td>crippled</td>
</tr>
<tr>
<td>congenital disability</td>
<td>birth defect</td>
</tr>
<tr>
<td>condition</td>
<td>disease</td>
</tr>
<tr>
<td>seizures</td>
<td>fits</td>
</tr>
<tr>
<td>cleft lip</td>
<td>hare lip</td>
</tr>
<tr>
<td>mobility impaired</td>
<td>lame</td>
</tr>
<tr>
<td>medically involved, or has chronic illness</td>
<td>sickly</td>
</tr>
<tr>
<td>paralyzed</td>
<td>invalid or paralytic</td>
</tr>
<tr>
<td>of short stature</td>
<td>dwarf or midget</td>
</tr>
</tbody>
</table>

The Department of Human Services has published a People First language fact sheet available on [http://www.state.nj.us/humanservices/news/publications/PeopleFirstFlyer.pdf](http://www.state.nj.us/humanservices/news/publications/PeopleFirstFlyer.pdf)
GOVERNOR’S COUNCIL ON ALCOHOLISM AND SUBSTANCE ABUSE
The Governor’s Council on Alcoholism and Substance Abuse was created to coordinate statewide services involving alcoholism and drug abuse. It also is the funding source for the Municipal Alliance Program.

Governor’s Council on Alcoholism and Substance Abuse
PO Box 345
Trenton, NJ 08625
Telephone: (609) 777-0526
FAX: (609) 777-0535
www.state.nj.us/treasury/gcada

Alcoholics Anonymous
South Jersey Intergroup: (856) 486-4444
Cape Atlantic Intergroup: (609) 641-8855
Central Jersey Intergroup: (609) 298-7795
Intergroup of Northern NJ: (908) 687-8566
www.aa.org

NJ Addictions Hotline
(800) 238-2333
For the Division of Mental Health and Addiction Services
See Page 8

APPENDIX 4: ADDICTION RESOURCES

AL-ANON Adult Children & Family Group
ALA-TEEN
North Jersey: (973) 744-8686
South Jersey: (856) 547-0855
www.nj-al-anon.org

Gamblers Anonymous
(877) 994-2465
www.gamblersanonymous.org

Narcotics Anonymous
(800) 992-0401
(732) 933-0462
www.na.org

NAR-ANON Family Group
(800) 238-2333
www.naranonofnj.org

Nicotine Anonymous
(631) 665-0527
www.nicotine-anonymous.org

National Alcohol and Substance Abuse Information Center
(800) 784-6776
www.addictioncareoptions.com

APPENDIX 5: SERVICE DOGS
The Americans with Disabilities Act defines a service animal as any guide dog, signal dog, or other animal trained to provide assistance to an individual with a disability.

Under the Americans with Disabilities Act (ADA) and the New Jersey Law Against Discrimination (NJLAD), a place of public accommodation cannot refuse admittance of a service animal when it is accompanying a person with a disability. The ADA/NJLAD requires that places of public accommodation (which include privately-owned businesses that serve the public) allow people with disabilities to bring service animals into any area in which customers are generally allowed.

The ADA/NJLAD does not require that an animal be certified or have special identification, but it is not inappropriate for a business to ask if an animal which does not have an identifying vest or a special harness is a service animal rather than a pet. The business may not, however, insist on proof of certification before permitting admittance of a service animal accompanying a person with a disability.

It is a violation of the ADA/NJLAD for a business to charge a cleaning or maintenance fee when a person with a disability has brought a service animal into the place of business. However, the owner of the animal has sole responsibility for its behavior and may be charged for any damages the animal causes as long as the business has a policy of charging non-disabled customers for damages that they cause. Likewise, it is not a violation of the ADA/NJLAD to exclude a service animal from a place of public accommodation if the animal behaves in a loud, threatening, or uncontrolled manner, creating a substantial disturbance or posing a direct threat to the safety of others.
The following list is intended to provide suggestions for disaster preparedness planning that may be taken by individuals with disabilities:

**Self-Networks**
- Discuss your disability and needs with relatives and friends.
- Develop a network of people who know your needs and location, who will be able to assist you or alert emergency personnel on your behalf. Do not depend on only one person.

**Medical Equipment and Supplies**
- Evaluate equipment for repairs and obtain and keep spare parts.
- Order the full allotment of supplies that your insurance allows, such as protective briefs, leg bags, suction tubing, hearing aid batteries, etc. Stockpile unused items.
- Assemble a first aid kit. It should include: sterile adhesive bandages in assorted sizes, assorted sizes of safety pins, cleansing agents/soaps, latex gloves (2 pairs), 4-6 sterile gauze pads (2-inch and 4-inch), three triangular bandages, non-prescription drugs, three rolls each of 2 and 3 inch sterile roller bandages, scissors, tweezers, needle, moistened towelettes, antiseptic, thermometer, two tongue depressors, and a tube of petroleum jelly or other lubricant.

**Medications and Medical Needs**
- Create a list of current prescriptions, names and dosages. Remember to update this list, as needed.
- Keep a list of the names, addresses, and telephone numbers of doctors and pharmacists.
- Prepare a detailed description of your medical regimen and personal care needs.
- Order a full 30-day supply of necessary medications. Check with your insurance carrier.

**Telecommunications**
- Make sure your cell phone battery and any extra batteries are kept fully charged.
- Pre-arrange alternative methods to reach family, friends, or personal care attendants if ordinary communications are disrupted.

**Personal Assistant Care**
- Consider checking into a nursing home or hospital if a disaster is anticipated. Staff will be available to meet personal care needs. Also, back up generators will be operating to assist people who use power wheelchairs and/or ventilators.
- Contact your personal care attendant provider to discuss disaster preparedness, and maintain a list of phone numbers of those who can assist in obtaining personal care for you.

**Food and Water**
- Two quarts of water per person are needed for drinking daily.
- Two quarts of water per person are needed for food preparation and sanitation daily.
- Keep a supply of canned, dehydrated, and no-cook foods.
- Keep cases of nutrients available for tube feeding.
- Keep foods for special dietary needs, such as diabetic and high caloric diets.

**Service Animals**
- The animal always should wear an identification tag with all necessary contact information.
- Keep shots and medical records current and service animal ID numbers available.
- Your animal will need plenty of food and water, kept in sturdy storage containers.
- Consider large capacity self-feeders and water dispensers.
- Keep contact information on your service animal’s veterinarian available.
- Check with your local emergency management officials for companion animal procedures in emergency shelters.
APPENDIX 6: Disaster Preparedness (continued)

Power
___ Extended power outages may affect ventilators, heating and/or cooling units, which may be a matter of life or death for some people with disabilities.
___ Investigate emergency contingency plans in your building/community/municipality.
___ Explore care facilities, especially if you use a ventilator or have other complex medical needs.
___ Consider staying with friends or family out of your area if you anticipate possible power outages, especially if you have medical equipment that is dependent upon power.
___ Contact your local fire department and Red Cross for information and registries of people with disabilities.

Oxygen
___ Buildings where oxygen is kept must display an “Oxygen in Use” emblem.
___ Oxygen must be kept in containers specifically manufactured for that purpose.
___ Alert emergency response staff to the use of oxygen.
___ Oxygen is flammable, so avoid sparks and flame. Demand that people not smoke near an oxygen container.

Miscellaneous
___ Keep battery-operated flashlights and/or lanterns with lots of extra batteries.
___ Blankets and warm clothes should be packed in an emergency.
___ Keep the gas tank in your car full.
___ Have a battery-powered radio and extra batteries on hand.
___ Keep ample cash on hand. ATMs and banks may not function during power outages.
___ Have a non-electric can opener.
___ Keep a supply of assorted plastic bags.

For more information on developing an individualized disaster preparedness plan, or for current information on Homeland Security Advisory System recommendations, contact:

STATE (See Page 3)
NJ Special Needs Registry
www.registerready.nj.gov
Call 211 for registration or help

New Jersey Office of Emergency Management
State Police Division Headquarters (NJ OEM)
(609) 882-2000 www.registerready.nj.gov

New Jersey Office of Homeland Security and Preparedness
www.njhomelandsecurity.gov

FEDERAL
US Department of Homeland Security
www.ready.gov

Federal Emergency Management Agency (FEMA)
(800) 621-FEMA (3362) www.fema.gov

LOCAL
American Red Cross www.redcross.org

Residential Disability and Oxygen Emblems Program
The Division of Fire Safety distributes, free of charge, emblems which can be displayed to inform all emergency response personnel of an oxygen hazard or disabled occupant needing assistance. “Oxygen In Use” emblems are mandated by NJ state law.
For additional information, contact the Division of Fire Safety: (609) 633-6106

It is unlawful to evict an oxygen-user from a rental property, solely on the basis of oxygen use, as long as the oxygen is stored and used appropriately. Questions can be directed to the Division of Fire Safety (609) 633-6106.
APPENDIX 7: TRAVELING WITH A DISABILITY

Air Carrier Access Rules (see page 34) lift many restrictions that formerly discriminated against passengers with disabilities, and all carriers are now required to have a Complaints Resolution Officer (CRO) immediately available to resolve disputes between carriers and passengers with disabilities. While airlines may not require passengers with disabilities to provide advance notice of their disability or intent to travel (except in some very specific circumstances), doing so may in some cases help to avoid inconvenience. The following is a list of suggestions for air travelers with disabilities:

PHYSICAL DISABILITY
- Ask the screener for assistance with your mobility aid and carry items.
- Let the screener know your level of ability and your need for physical assistance.
- Inform the screener about any special equipment or devices that you are using and where this equipment is located on your body.
- Ensure that all bags hanging from, or carried on, your wheelchair are put on the X-ray belt.
- Ask the screener to reunite you with your carry items and assistive devices after screening.
- Request assistance with removing your shoes when additional screening is necessary.

HEARING DISABILITY
- Ask the screener to write the information down or to look directly at you and repeat the information.

VISUAL DISABILITY
- Ask the screener to explain the security process to you step by step and to let you know where the metal detector is located.
- Ask the screener to let you know when you will be going though the metal detector, and when there are obstacles that you will need to avoid.
- Ask the screener to find someone to escort you through the security process.
- Ask the screener to perform a hand inspection of equipment to prevent damage, and to direct you toward your gate once the screening has been completed.

HIDDEN DISABILITY
- Advise screeners that you have a disability and may need some assistance, or need to move slower.
- Offer suggestions to screeners on the best way to approach you during a pat-down inspection.
- Notify the screener if you need to sit down before and/or during the screening process.

TRAVELING WITH MEDICAL SUPPLIES/DEVICES
- Notify the screener that you are carrying medical supplies with you.
- Medications must be properly marked with a professionally printed label identifying the medication or manufacturer’s name or pharmaceutical label.
- Notify screeners if you are using any surgically implanted medical device (i.e., insulin pumps, prosthetics, or artificial joints).
- Advise screeners if you are experiencing low blood sugar and are in need of medical assistance.
- Pacemaker users may wish to carry a Pacemaker Identification Card (ID).
- Crutches, canes and walkers will need to go through the X-ray machine. The screener will perform a hand inspection of your equipment if it cannot fit through the X-ray machine. You can ask for a private screening for the inspection of your prosthetic device or body brace.
- Notify screeners if you need assistance, such as a chair or someone to assist you during the inspection of your prosthetic devices or body braces.
- Tools and appliances used to put on or take off prosthetic devices must be screened.

TRAVELING WITH SERVICE ANIMALS
- Carry appropriate identification. Identification may include: cards or documentation, presence of a harness or markings on the tags. Service animals and their harnesses or vests are subject to inspection.
- Advise the screener how you and your animal can go through the metal detector as a team with the leash and/or harness. If necessary, remind the screener that you should not be separated from your animal.

For more information on traveling by air with a disability, contact:

Federal Aviation Administration    Transportation Security Administration    Department of Homeland Security
APPENDIX 8: FAMOUS ADA CASES

BRAGDON V. ABBOTT (1998)
The Supreme Court found that, even when HIV has not progressed to AIDS, it still constitutes a disability, as the virus significantly impairs the life activity of reproduction.

PENNSYLVANIA DEPARTMENT OF CORRECTIONS V. YESKEY (1998)
The Court ruled that state prisons must comply with Title II of the ADA, as they are public entities.

WRIGHT V. UNIVERSAL MARITIME SERVICE CORP (1998)
The Supreme Court ruled that a general arbitration clause in a collective bargaining agreement does not require an employee to use the arbitration procedure for an alleged ADA violation.

ALBERTSONS, INC. V. KIRKINGBURG (1999)
The Supreme Court held that circumstances mitigating the determination of disability include not only devices and medications, but also an individual’s ability to compensate for their impairment.

CLEVELAND V. POLICY MANAGEMENT SYSTEMS (1999)
The Supreme Court ruled that pursuing and/or receiving Social Security Disability Insurance benefits does not automatically prevent an individual from pursuing an ADA claim, nor do such SSDI benefits presume against the recipient’s ADA success.

MURPHY V. UNITED PARCEL SERVICE (1999)
The Court found that a UPS worker’s high blood pressure did not significantly limit his life activities when the worker was medicated, and that he was, therefore, not disabled.

The Supreme Court ruled that to stop or to avoid discriminatory activity, the state may place people with disabilities in community settings rather than in institutions, when the state’s treatment professionals find the placement appropriate, the affected person is not against the shift from an institutional to a community setting, and the placement can be reasonably accommodated.

SUTTON V. UNITED AIRLINES (1999)
The Supreme Court found that determination of disability must include measures that might mitigate a disability, such as, in this case, eyeglasses for those with visual impairments.

EEOC V. WAFFLE HOUSE, INC. (2002)
The Court ruled that a private arbitration agreement between an individual and that individual’s employer does not prevent the EEOC from filing a court action in its own name and recovering monetary damages for the individual.

LANE V. TENNESSEE (2004)
The Court ruled that courthouses must adhere to Title II of the Americans with Disabilities Act - which guarantees access to public facilities and services - and that individuals may sue states for failing to provide access to courts.

SPECTOR V. NORWEGIAN CRUISE LINE (2004)
The Supreme Court ruled that foreign run and owned cruise ships serving US ports must comply with the public accommodations requirements of the American with Disabilities Act.

ADA Case Information on the Web
US Supreme Court Homepage  www.supremecourts.gov
<table>
<thead>
<tr>
<th>Service Description</th>
<th>Hotline Numbers</th>
</tr>
</thead>
<tbody>
<tr>
<td>APPENDIX 9: HOTLINES &amp; TOLL-FREE NUMBERS</td>
<td></td>
</tr>
<tr>
<td>ASSISTIVE TECHNOLOGY ADVOCACY CENTER</td>
<td>609-292-9742</td>
</tr>
<tr>
<td></td>
<td>800-922-7233</td>
</tr>
<tr>
<td>DIVISION OF DEAF AND HARD OF HEARING</td>
<td>800-792-8339</td>
</tr>
<tr>
<td>DIVISION OF DISABILITY SERVICES</td>
<td>888-285-3036</td>
</tr>
<tr>
<td>DEVELOPMENTAL DISABILITIES COUNCIL</td>
<td>800-792-8858</td>
</tr>
<tr>
<td>NJ EASE</td>
<td>877-222-3737</td>
</tr>
<tr>
<td>NJ DISASTER MENTAL, HEALTH HELPLINE, and NJ MENTAL HEALTH CARES</td>
<td>866-202-HELP</td>
</tr>
<tr>
<td></td>
<td>TTY: 877-294-HELP</td>
</tr>
<tr>
<td>SENIOR INFORMATION LINE</td>
<td>800-792-8820</td>
</tr>
<tr>
<td>SAFE HAVEN FOR INFANTS</td>
<td>877-839-2339</td>
</tr>
<tr>
<td>DIVISION OF FAMILY DEVELOPMENT REVIEWS AND APPEALS</td>
<td>800-792-9773</td>
</tr>
<tr>
<td>DIVISION OF MENTAL HEALTH SERVICES</td>
<td>800-382-6717</td>
</tr>
<tr>
<td>FOSTER AND ADOPTIVE FAMILY SERVICES</td>
<td>877-NJ-FOSTER</td>
</tr>
<tr>
<td>MEDICAID FRAUD AND ABUSE HOTLINE</td>
<td>888-937-2835</td>
</tr>
<tr>
<td>NJ FAMILYCARE</td>
<td>800-701-0710</td>
</tr>
<tr>
<td>GOOD NEIGHBORS, COMMUNITY LIVING FOR PEOPLE WITH DISABILITIES</td>
<td>877-DHS-LINE</td>
</tr>
<tr>
<td>CHILDREN AND FAMILY SERVICES</td>
<td>800-99-ADOPT</td>
</tr>
<tr>
<td>Adoption</td>
<td></td>
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<tr>
<td>Child Abuse-Report</td>
<td>877-NJABUSE</td>
</tr>
<tr>
<td>Division Line</td>
<td>800-331-3937</td>
</tr>
<tr>
<td>SIDS Alliance/First Candle</td>
<td>800-221-7437</td>
</tr>
<tr>
<td>PerformCare</td>
<td>877-652-7624</td>
</tr>
<tr>
<td>Domestic Violence</td>
<td>800-572-7233</td>
</tr>
<tr>
<td></td>
<td>TTY: 888-252-7233</td>
</tr>
<tr>
<td>Family Help Line</td>
<td>800-THE KIDS</td>
</tr>
<tr>
<td>Foster Care</td>
<td>877-NJ FOSTER</td>
</tr>
<tr>
<td>Victim of Crime Compensation Office</td>
<td>800-242-0804</td>
</tr>
<tr>
<td>Women’s Referral Central</td>
<td>800-322-8092</td>
</tr>
<tr>
<td>NJ TASK FORCE ON CHILD ABUSE AND NEGLECT</td>
<td>609-292-0888</td>
</tr>
<tr>
<td>Task Force on Child Abuse and Neglect</td>
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<tr>
<td>Parents Anonymous</td>
<td>800-THE KIDS</td>
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<tr>
<td>HEALTH AND WELLNESS</td>
<td></td>
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<tr>
<td>AIDS and STD Hotline</td>
<td>800-624-2377</td>
</tr>
<tr>
<td>NJ Addictions Hotline</td>
<td>800-238-2333</td>
</tr>
<tr>
<td>Cancer Information</td>
<td>800-422-6237</td>
</tr>
<tr>
<td>Health Complaint and Reportable Event Hotline</td>
<td>800-792-9770</td>
</tr>
<tr>
<td>Health Information (DHSS)</td>
<td>800-367-6543</td>
</tr>
<tr>
<td>PAAD/Lifeline Program</td>
<td>800-792-9745</td>
</tr>
<tr>
<td>HOUSING</td>
<td>800-654-6873</td>
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<tr>
<td>Housing and Mortgage Finance Agency</td>
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<tr>
<td>HUD</td>
<td>800-697-6967</td>
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<tr>
<td>Support Service Center</td>
<td>800-800-5029</td>
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<tr>
<td>Best Practices Task Force</td>
<td></td>
</tr>
<tr>
<td>MEDICAL ASSISTANCE</td>
<td>800-356-1561</td>
</tr>
<tr>
<td>MEDICAID</td>
<td>800-MEDICARE</td>
</tr>
<tr>
<td>MEDICARE</td>
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</tbody>
</table>
APPENDIX 10: TTY/TDD CONVERSATION ETIQUETTE

A TTY (teletypewriter) or TDD (Telecommunication Device for the Deaf) is a device which allows individuals who are deaf or hard of hearing to communicate through the telephone system by typing messages to other individuals with TTYs, or to a relay system which provides operators who can read the typed messages to an individual who is listening through a voice telephone. When calling a TTY user, it is appropriate to allow at least 10 rings to give the deaf or hard of hearing person enough time to see the flashing light.

Below are common abbreviations which are used to speed up communication:

GA: When you talk with another person by TTY, you type while the other person reads. When you want the other person to respond, type GA for “Go ahead.”

GA OR SK: To say goodbye, type GA OR SK. This gives the other person a chance to say any last words before ending the conversation.

SKSK: Type SKSK to end the conversation.

Q: Some people prefer to type Q instead of a question mark because it saves time and is easier to type.

You can use punctuation marks, such as commas and periods, although many people choose to omit them. You may also abbreviate words, such as:

<table>
<thead>
<tr>
<th>GA</th>
<th>HD</th>
<th>PLS</th>
<th>THX</th>
</tr>
</thead>
<tbody>
<tr>
<td>go ahead</td>
<td>hold</td>
<td>please</td>
<td>thanks</td>
</tr>
<tr>
<td>SK</td>
<td>MTG</td>
<td>Q</td>
<td>TMW</td>
</tr>
<tr>
<td>stop keying</td>
<td>meeting</td>
<td>question</td>
<td>tomorrow</td>
</tr>
<tr>
<td>CD</td>
<td>NBR</td>
<td>R</td>
<td>U</td>
</tr>
<tr>
<td>could</td>
<td>number</td>
<td>are</td>
<td>you</td>
</tr>
<tr>
<td>CUL</td>
<td>OIC</td>
<td>SHD</td>
<td>UR</td>
</tr>
<tr>
<td>see you later</td>
<td>oh, I see</td>
<td>should</td>
<td>your</td>
</tr>
<tr>
<td>CUZ</td>
<td>OPR</td>
<td></td>
<td></td>
</tr>
<tr>
<td>because</td>
<td>operator</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

To reach NJ Relay, dial 711

GLOSSARY

A

Accessible: Usable to an individual with a disability
Accommodation: An adjustment, alteration, or addition to an environment, a situation, or a piece of equipment, which enables a person with a disability to utilize it in a manner equivalent to that of a person without a disability

Acquired Immune Deficiency Syndrome (AIDS): A defect of the immune system caused by the blood-borne HIV virus, causing vulnerability to various infections, malignancies, and neurological diseases
Addiction: Genetically and/or psychosocially impaired ability to control the use of a substance, preoccupation with the substance, distorted perceptions about the substance, and continued use of the substance despite adverse consequences
Alzheimer’s Disease: Brain disease of unknown cause in which nerve cells in the brain die, causing progressive, irreversible deterioration of memory and other intellectual functions, language skills, and ability to perform routine tasks

Amyotrophic Lateral Sclerosis (ALS): A progressive, degenerative disease of the motor neurons of the central nervous system, causing muscular weakness, atrophy, and spasticity. Ten percent of cases are genetic, the other ninety percent are of unknown origin
Anorexia Nervosa: Eating disorder primarily characterized by an excessive, voluntary loss of weight and refusal to maintain minimal normal body weight
Area of Refuge: Designated safe place for a person with a disability to await assistance during an emergency evacuation of a building or vessel
Arthritis: Disease of the joints and connective tissues, which can have numerous causes, creating pain, swelling, and limited range of movement
Asperger’s Syndrome: A pervasive developmental disorder in which the individual often has above-average intellectual ability, but may experience ongoing difficulties with social interaction, empathy, logic, and understanding non-verbal cues.
Assistive Technology: Equipment or services which increase, maintain, or improve the functional capability of an individual with a disability.

Asthma: Chronic respiratory disorder characterized by episodes of coughing, wheezing, and difficulty in breathing because of inflamed and obstructed bronchial tubes. Among the triggers are allergies, chemical irritation, and/or emotional stress.

Attention Deficit Disorder (ADD): Neurological disorder characterized by distractibility, forgetfulness, inability to concentrate, poor attention span, and impulsiveness.

Attention Deficit/Hyperactivity Disorder (ADHD): Neurological disorder which has the same characteristics as Attention Deficit Disorder, but which also includes hyperactivity.

Autism: Neurological disorder of unknown origin which generally manifests before the age of 3. Social and communication skills are impaired, and symptoms such as self-injury, aggression, voluntary repetitive body movements, intense attachment to objects, and sensory processing difficulties may be present.

Autoimmune Disorder: A variety of disorders which are the result of the body producing an inappropriate immune response against its own tissues. The causes are generally unknown, but symptoms can include episodic or chronic inflammation and pain, as well as tissue and/or organ damage.

Bi-Polar Disorder: A mental disorder which is characterized by alternations between manic and depressive moods with consequent changes in thinking and behavior. Commonly called Manic-Depression.

Blind: Legal blindness is regarded as visual acuity of 20/200 or less in the better eye with correction, or a field of vision no greater than 20 degrees at its widest point.

Bulimia: Eating disorder characterized by episodes of binge eating, followed by compulsive purging, usually through vomiting, consumption of laxatives, and/or excessive exercise.

Celiac Sprue: A genetic disorder which is characterized by an extreme sensitivity to gluten – the protein in some grains – which can produce damage to the small intestine. This damage can impair absorption of nutrients, resulting in malnutrition. The disease can be managed by a gluten-free diet.

Cerebral Palsy: Injury to the motor areas of the brain, at or prior to birth, resulting in a non-progressive impaired ability to control movement and posture.

Chronic Fatigue Syndrome: Illness of uncertain cause characterized by fatigue, weakness, malaise, muscle pain, and lymph node swelling.

Congenital: A condition which is present at birth, but which has a non-hereditary cause.

Cognitive Disability: Impaired ability to think, concentrate, reason, and remember.

Crohn’s Disease: Condition of unknown origins, characterized by chronic painful inflammation of the intestinal tract.

Cystic Fibrosis: A hereditary disease which affects the respiratory system, pancreas, and sweat glands. It is characterized primarily by the excessive production of thick mucus, which results in chronic respiratory infections and impaired breathing.

Deaf: Hearing impairment severe enough to prevent, with or without amplification, the processing of linguistic information. Specifically, a hearing deficiency above 25 db ISO in the 500-2000 frequency Hz range unaided in the better ear.

Developmental Disability: Permanent cognitive and/or physical impairment, which occurs before the age of 22, and which substantially limits the individual in three or more major life activities.

Diabetes: Condition characterized by abnormal blood sugar levels resulting from impaired functioning of the pancreas.

Disability: A physical or mental impairment that substantially limits a major life activity, such as walking, talking, seeing, hearing, caring for oneself, breathing, learning, or working.

Down Syndrome: Congenital disorder caused by an extra 21st chromosome, which causes intellectual developmental disabilities and distinctive physical characteristics.

Dwarfism: Short stature, resulting from a genetic or medical condition. It is generally defined as an adult height of 4 feet ten inches or less. A common term for an individual with dwarfism is “little person.”

Eating Disorder: Psychological disorder characterized by a distorted body image and a dysfunctional relationship with food, often resulting from feelings of low self-worth and powerlessness. The individual may overeat, undereat, and/or purge in an effort to self-soothe and to control body shape.
**Emphysema**: Disease of the lungs, characterized primarily by labored and inefficient breathing, in which the air sacs (alveoli) become distended and therefore limited in their functioning.

**Epilepsy**: Chronic condition produced by temporary changes in the electrical functioning of the brain, characterized by recurrent brief episodes of convulsive movements, alterations in consciousness, and/or sensory phenomena.

**Fetal Alcohol Spectrum Disorder**: A preventable set of physical, craniofacial, mental, and neurobehavioral impairments associated with alcohol consumption by the mother during pregnancy.

**Fibromyalgia**: Disease of unknown origin characterized by the persistent presence of non-physically damaging pain that moves throughout the muscles, joints, ligaments, and tendons of the body.

**Genetic Disorder**: A pathological condition resulting from a defective inherited gene.

**Hemiplegia**: Paralysis of one side of the body.

**Human Immunodeficiency Virus (HIV)**: Virus which can damage the immune system and lead to AIDS.

**Huntington’s Disease**: Genetic disease which causes a pre-programmed degeneration of brain cells. Initial symptoms, usually appearing in young to mid-adulthood, include mood swings, forgetfulness, and lack of coordination. They are followed by involuntary movements, deterioration of swallowing and speaking ability, and loss of cognitive ability.

**Intellectual Disability**: A developmental disability which is characterized by below-normal intellectual/cognitive functioning, causing impairment in learning, social adjustment, maturation, and acquisition of life skills.

**Learning Disability**: A group of disorders which includes such conditions as dyslexia, developmental aphasia, perceptual disabilities, brain injury, and minimal brain dysfunction, which may disrupt the process of listening, speaking, reading, writing, spelling, or doing mathematical calculations.

**Lupus**: Chronic, progressive disease of unknown cause, which is primarily characterized by scaling and ulceration of the skin. In about 10% of affected individuals, symptoms may also include inflammation of the joints and mucous membranes and disruption of kidney and nervous system function.

**Medigap**: Insurance which supplements Medicare benefits by paying some of the costs and covering some of the services not covered by Medicare.

**Multiple Chemical Sensitivity**: Condition marked by a variety of symptoms, such as respiratory distress, migraines, nausea, fatigue, irritation of the mucous membranes and/or skin, cognitive difficulties, and/or disordered sleep. The onset generally occurs in response to a major or chronic chemical exposure, then broadens to include sensitivity to common chemicals and irritants found throughout the individual’s environment.

**Multiple Sclerosis**: Disease of the central nervous system which generally has its onset in young to mid-adulthood. Degradation of the sheaths of nerves causes relapses and remissions of weakness, pain, and/or numbness in the limbs, disrupted vision, and urinary tract dysfunction. It’s cause is unknown.

**Muscular Dystrophy**: Group of genetic diseases characterized by progressive weakness and degeneration of the skeletal or voluntary muscles which control movement.

**Obsessive-Compulsive Disorder**: Psychological condition, which may have a neurological basis, characterized by repetitive ideas or impulses which may be unwanted, irrational, and performed against the person’s wishes.

**Paraplegia**: Paralysis of the legs and the lower trunk.

**Parkinson’s Disease**: Chronic disease of the central nervous system characterized by tremors, muscular weakness and rigidity, and an unsteady gait. Symptoms are caused by a deficiency of the brain chemical dopamine, but the cause of the deterioration of the dopamine-producing nerve cells is unknown.

**Pervasive Developmental Disorder (PDD)**: Umbrella term for five neurological disorders - Autism, Asperger’s Syndrome, Childhood Disintegrative Disorder, Rett’s Syndrome, and PDD-Not Otherwise Specified, all of which impair social and communication skills.
GLOSSARY

Post-Polio Syndrome: Array of possible symptoms which occur in about 25% of individuals who have been infected with polio. These symptoms generally manifest 20 to 40 years after the onset of the infection and after a recovery period of at least 10 years, and may include muscle pain, weakness, tics, respiratory difficulties, disordered sleep, gastrointestinal and/or swallowing problems, neuropathy, arthritis, scoliosis, and osteoporosis.

Post-Traumatic Stress Disorder: Psychological condition which develops in response to an overwhelmingly traumatic event which is generally outside the range of usual human experience. Symptoms can include flashbacks, fear of dying, rage, and panic attacks.

Quadriplegia: Paralysis of all four limbs and the trunk. Also called tetraplegia.

Reasonable Accommodation: Modification or adjustment to a job application process or work environment which allows a person with a disability to enjoy the same benefits and opportunities enjoyed by similarly situated people without disabilities.

Reflex Sympathetic Dystrophy (RSD): Chronic nerve disorder that generally has its onset in the body at the site of an injury, and which often spreads to other areas of the body. Characterized by burning pain, extreme sensitivity to touch, tissue swelling, and pathological changes in bone and skin.

Schizophrenia: Brain disease of unknown cause which typically has its onset in adolescence or young adulthood. Characterized by thought disorders, delusions, and hallucinations. An affected individual may experience excessive or lack of emotional expression, as well as paranoia and disrupted interpersonal relationships. Symptoms can in some cases be managed by medication and supportive counseling.

Scleroderma: Disease of unknown cause in which the dermis layer of the skin is replaced by collagen, causing toughness and discomfort. This process can also involve the heart, lungs, kidneys, and intestinal tract, interfering with the functioning of these organs.

Self-Determination: The entitlement of individuals with disabilities to control their own lives, pursue self-defined goals, and participate fully in society.

Service Animal: Animal trained to provide assistance to an individual with a disability.

Sickle Cell Anemia: A genetic disorder of the blood, characterized by red blood cells that assume an abnormal rigid sickle cell shape. This decreases the cells’ functionality, resulting in a variety of complications, such as anemia, pain, and frequent infections.

Speech to Speech (STS): Telephone relay service mandated by the Federal Communications Commission, which provides translation for individuals with speech disabilities. A communication assistant, specially trained to understand the speech of people with a wide variety of speech disabilities, listens to the speaker who has the speech disability and restates verbatim to a third party what that person has said.

Spina Bifida: Congenital condition caused by the failure of the spine to close properly during the first month of pregnancy. This may result in mobility impairment, bladder/bowel problems, and/or hydrocephalus.

Spinal Cord Injury: Damage to the spinal cord, which results in temporary or permanent loss of sensation, motor control, and/or bladder and bowel control.

Stroke: Sudden neurological impairment caused by a hemorrhage or blood clot in the brain. Temporary or permanent loss of vision, speech, mobility, and/or consciousness may result.

Tourette Syndrome: A disorder of the nervous system which may cause “tics,” which are repetitive involuntary movements and vocalizations. Tics can vary in severity, frequency, and type, and can be intensified by physiological and emotional stressors. Some individuals with this condition may also have other symptoms, such as obsessive compulsive disorder, anxiety disorder, and attention deficit disorder.

Traumatic Brain Injury: Injury to the brain which may impair cognitive or physical functioning, disturb behavior or moods, and/or produce an altered state of consciousness.

Triplegia: Paralysis of three limbs.

Visually Impaired: Vision which is no better than 20/70 with correction, but not worse than 20/200 with correction. To have less visual acuity than 20/200 with correction constitutes legal blindness.
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